

SBP BANKING SERVICES CORPORATION SBP BSC QUETTA

PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD

BIDDING AND CONTRACT DOCUMENTS

VOLUME-I

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BID DATA SHEET
FORM OF BID
QUALIFICATION CRITERIA
CONDITIONS OF CONTRACT
STANDARD FORM
SCOPE OF SERVICES/BILL OF QUANTITIES

January 25



SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT KARACHI

Ref No: ED/197854 /Field Offices/Outsource Contracts 2025-26

INVITATION TO e-BID for Outsource Services at SBP BSC Field Offices

1. State Bank of Pakistan Banking Services Corporation, invites electronic bids from the suppliers/ contractors'/ service providers, who are registered with PPRA for E-Procurement on "e-Pak Acquisition and Disposal system (EPADS)", having Income Tax registration and are on Active Taxpayers List (ATL) of FBR. Details of Outsourced Services is listed in below table:

361	Services is listed in below table:					
Sr no.	Tender No.	Title of Procurement	Date & Time of Bid Submission	Date & Time of Technical bid opening	Bid security to be Enclosed with Technical Bid (Rs.)	Address of Submission of Bid Security as per para-3 below
1	LHR-1	Continuous and Un-Interrupted Management Services of HVAC System at SBP BSC (Bank) Lahore & Sialkot	11-Feb-2025 till 03:00 PM	11-Feb-2025 at 03:30 PM	100,000/-	Sr. DCM Internal Monitoring Div.(IMD) at 4th Floor, Main Building SBP BSC (Bank), Mall Road, Lahore
2	LHR-2	Procurement of Janitorial, Gardening & Maintenance Services at SBP BSC (Bank) Lahore & Sialkot	11-Feb-2025 till 03:15 PM	11-Feb-2025 at 03:45 PM	300,000/-	Sr. DCM Internal Monitoring Div.(IMD) at 4th Floor, Main Building SBP BSC (Bank), Mall Road, Lahore
3	FSB-1	Continuous and Uninterrupted Management Services of HVAC System at SBP BSC (Bank) Faisalabad & Multan	11-Feb-2025 till 03:00 PM	11-Feb-2025 at 03:30 PM	50,000/-	PA to Chief Manager at 2nd Floor, SBP BSC (Bank), Faisalabad
4	FSB-2	Continuous and Uninterrupted Management Services of Passenger and Bullion Lifts at SBP BSC (Bank) Faisalabad & Multan	11-Feb-2025 till 03:15 PM	11-Feb-2025 at 03:45 PM	35,000/-	PA to Chief Manager at 2nd Floor, SBP BSC (Bank), Faisalabad
5	HYD-1	Continuous and Un-Interrupted Management Services of HVAC System and allied equipment at SBP BSC (Bank) Hyderabad and North Nazimabad	11-Feb-2025 till 03:00 PM	11-Feb-2025 at 03:30 PM	70,000/-	PA to Chief Manager at 2nd floor, SBP BSC(Bank) Thandi Sarak, Hyderabad
6	HYD-2	Continuous and Un-Interrupted Management Services of Passenger and Cargo Lifts installed at SBP BSC (Bank) Hyderabad, Sukkur, Quetta and North Nazimabad	11-Feb-2025 at 03:15 PM	11-Feb-2025 at 03:45 PM	50,000/-	PA to Chief Manager at 2nd floor, SBP BSC(Bank) Thandi Sarak, Hyderabad
7	RWP-1	Continuous and Un-Interrupted Management Services of Lifts installed at SBP BSC (Bank) Rawalpindi, Islamabad and Peshawar	11-Feb-2025 at 03:00 PM	11-Feb-2025 at 03:30 PM	40,000/-	PA to Chief Manager, First Floor, Old Building, SBP BSC (Bank), Mall Road Rawalpindi
8	MUL-1	Continuous and Un-Interrupted Management Services Of Diesel Generator Sets, Allied Equipment, UPS System And Electrical Distribution Room at SBP BSC Multan, Faisalabad And Bahawalpur Along with Janitorial & Gardening Services At Bahawalpur Office	11-Feb-2025 at 03:00 PM	11-Feb-2025 at 03:30 PM	100,000/-	Deputy Chief Manager, 3rd floor, State Bank of Pakistan SBP BSC (Bank), Multan

Sr no.	Tender No.	Title of Procurement	Date & Time of Bid Submission	Date & Time of Technical bid opening	Bid security to be Enclosed with Technical Bid (Rs.)	Address of Submission of Bid Security as per para-3 below
9	MUL-2	Procurement of Janitorial, Gardening & Maintenance Services at SBP BSC (Bank) Multan & Faisalabad	11-Feb-2025 at 03:15 PM	11-Feb-2025 at 03:45 PM	150,000/-	Deputy Chief Manager, 3rd floor, State Bank of Pakistan SBP BSC (Bank), Multan
10	NN-1	Continuous and Un-Interrupted Management Services for Diesel Generator Sets & Allied Equipment at SBP BSC (Bank) North Nazimabad, Quetta, Sukkur, Hyderabad and Janitorial Services at Sukkur	11-Feb-2025 at 03:00 PM	11-Feb-2025 at 03:30 PM	110,000/-	PA to Chief Manager, 1st Floor, SBP BSC (Bank), North Nazimabad, Karachi.
11	SKT-1	Continuous and Un-Interrupted Management Services of Lifts installed at SBP BSC (Bank) Lahore and Sialkot	11-Feb-2025 at 03:00 PM	11-Feb-2025 at 03:30 PM	50,000/-	PA to Chief Manager at First floor of the SBP BSC Sialkot Office (SBP BSC, Allama Iqbal Road, Sialkot Cantt).
12	SKT-2	Continuous and Un-Interrupted Management Services for Diesel Generator Sets & Allied Equipment at SBP BSC (Bank) Lahore, Sialkot, Gujranwala and Janitorial Services at Gujranwala	11-Feb-2025 at 03:15 PM	11-Feb-2025 at 03:45 PM	125,000/-	PA to Chief Manager at First floor of the SBP BSC Sialkot Office (SBP BSC, Allama Iqbal Road, Sialkot Cantt).
13	QTA-1	Janitorial, Gardening & Maintenance Services at SBP BSC(Bank) Quetta, Hyderabad & North Nazimabad	11-Feb-2025 at 03:00 PM	11-Feb-2025 at 03:30 PM	250,000/-	PA to Chief Manager, SBP BSC (Bank) Gulistan Road, Quetta
14	ISB-1	1 Maintenance Services at SBP BSC 11-reb-2025 11-reb-2025 250,000/- BSC (Bank), Ataturk		PA to Chief Manager SBP BSC (Bank), Ataturk Avenue, Sector G-5/2, Islamabad		

- 2. The Bidding shall be conducted in line with the Rule 36 (b) Single Stage Two Envelope procedure. E-bidding documents as per regulations, containing detailed terms and conditions, specifications and requirements etc. are available for the registered bidders on EPADS at (www.eprocure.gov.pk).
- 3. Bid(s) must be accompanied by a Bid Security as mentioned in above table. The bidders shall upload scanned copy of Bid Security on EPADS. Original Bid Security must be submitted at the address as mentioned in above table on or before schedule mentioned in above table, failing which the bid shall be rejected.
- 4. The electronic bids, must be submitted by using EPADS on or before schedule mentioned in above table. Manual bids, shall not be accepted. Electronic Bids will be opened on the same day at schedule mentioned in above table. In case the bid opening date falls on a public holiday, the bids will be opened on the next working day at the same time.

Sd/-

Director Engineering



Sr. **DESCRIPTION** No. 1. Title Page 2. Invitation to Bids 3. Index 4. Bidding Documents Section-I (Instructions to Bidders) 5. Bidding Documents Section-II - (Bid Data Sheet) Bidding Documents Section-III- (Form of Technical Bid) 6. 7. Bidding Documents Section-IV- (Qualification Criteria) 8. Bidding Documents Section-V- (Form of Financial Bid) (Attached as Volume II) 9. Bidding Documents Section- VI-Part 1 (Specific Services Data/ Scope of Services) 10. Bidding Documents Section-VI-Part-2- (General & Special Conditions of Contract) 11. Bidding Documents Section VII-Service Management Plan of Service Provider

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(Bidding Documents-Section-I)

INSTRUCTIONS TO BIDDERS

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Section - I INSTRUCTIONS TO BIDDERS

A. Introduction

4 0 0-11	A. Introduction
1. Scope of Bid	1.1. SBP Banking Services Corporation, having its principal place of business as defined in Bid Data Sheet, (hereinafter called "SBP BSC") invites Bids for
	the Services summarized in the Bid Data Sheet (BDS) (hereinafter referred
	to as "the Services"), at the Buildings and other areas specified in the BDS
	(hereinafter referred to as Premises).
	1.2. Bidders must quote for the complete scope of Services. Any Bid covering
	partial scope of Services will be declared non-responsive.
	1.3. The procurement title, reference number, method and procedure are
	specified in the BDS.
2. Eligible	2.1. Except as provided in Instructions to Bidders Clauses 2.3, 2.4 and 2.5, this
Bidders	bidding process is open to all bidders who meet the qualification criteria
	given in Bidding Documents.
	2.2. Joint Ventures and Consortiums shall not be permitted to submit the bid.
	2.3. Bidder already engaged by the SBP BSC for providing consultancy services
	related to the above procurement (if applicable) will not be eligible for
	bidding.
	2.4. A bidder declared ineligible for corrupt and fraudulent practices under
	Rule 19 of PPR-2004, shall not be permitted to submit the bid. The bidder
	must not be blacklisted by any Federal or Provincial Government
	Department, National Counter Terrorism Authority (NACTA), Agency,
	Organization, or Autonomous Body anywhere in Pakistan.
	2.5. A bidder who has been declared blacklisted or debarred by a foreign
	country, international organization, or other foreign institutions shall be
	treated as blacklisted and debarred from participating. Any bidder who has
	violated the law of land of any country and recorded in any sanction list
	will not be eligible to participate in the bidding/procurement process.
	2.6. Bidders shall provide evidence of their continued eligibility satisfactory to
	the SBP BSC, as the SBP BSC shall reasonably request.
	2.7. Bidder must meet all the qualification criteria as defined in Bidding
	Documents.
3. Qualification of	3.1. All bidders shall provide, Form of Bid and Qualification Information, as
the Bidder	required in BDS.
	3.2. To qualify for the award of the Contract, bidders must meet the mandatory
	evaluation criteria, as specified in the Bidding Documents.
4. One Bid per	4.1 Each Bidder shall submit only one Bid individually.
Bidder	4.2. A bidder who submits or participates in more than one bid will be
	disqualified.
5. Cost of Bidding	5.1. The Bidder shall bear all costs associated with the preparation and
	submission of its bid, and the SBP BSC in no case be held responsible or
	liable for those costs, regardless of the conduct or outcome of the bidding
	process.
	B. Bidding Document
6. Content of	6.1. The given contents of the Bidding Documents subscribe to Rule 23 of PPR
Bidding	2004. These should be read in conjunction with any addendum issued
Documents	under ITB Clause 8:
2 ocumento	i. Invitation to Bids.
	ii. Instructions to Bidders (ITB)
	iii. Bid Data Sheet (BDS)
	in. Did Data Silect (DDS)

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- iv. Form of Bid
- v. Form of Contract
- vi. General Conditions of Contract (GCC)
- vii. Special Conditions of Contract (SCC)
- viii. Bill of Quantities/Description of Services
- ix. Bid Evaluation Criteria
- x. Format of Security Forms
- 6.2. Bidders are expected to examine all instructions, forms, terms, specifications, and other information in the Bidding Documents.
- 6.3. Failure to furnish all information required by the Bidding Documents or to submit a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.
- 7. Clarification of Bidding Documents and Pre-bid Meeting
- 7.1. A prospective Bidder requiring any clarification of the Bidding Documents may approach SBP BSC through E-PADS. The SBP BSC will respond in writing to any request for clarification of the Bidding Documents that it receives no later than seven (07) days before the deadline of submission of bids. Copies of the SBP BSC's response (including an explanation of the query but not identifying its source) will be uploaded on E-PADS within three days prior to closing date of Bids.
- 7.2. Under the provision of Rule 48 of PPR 2004, if a Bidder feels that any provision in the documents is contrary to the provisions of procurement regulatory framework, such issue should be raised as soon as possible. Any party may file its written complaint against the eligibility parameters, evaluation criteria, or any other terms and conditions prescribed in the Bidding Documents, if found contrary to the provisions of the procurement regulatory framework, the same shall be addressed by the Grievance Redressal Committee (GRC) well before the Bid submission deadline. The details of GRC is given on the PPRA website: www.ppra.org.pk and as provided in Bid Data Sheet (BDS).
- 7.3. As specified in the BDS, the SBP BSC will organize and Bidders are welcome to attend a Pre-bid meeting at the time and place indicated in the BDS. The purpose of the meeting will be to clarify issues and answer questions on any matter that may be raised at this stage, with particular attention to issues related to the Technical Requirements. Minutes of the meeting, including the questions raised and responses given, together with any responses prepared after the meeting, will be transmitted through E-PADS. Any modification to the Bidding Documents listed in ITB Clause 6.1, which may become necessary as a result of the pre-bid meeting, shall be made by the SBP BSC by issuing an Addendum under ITB Clause 8 through E-PADS.

For Bidder Page **7** of **67** For Bank (Sign and Stamp) (Sign and Stamp)

8. Amendment of 8.1. At any time before the deadline for submission of bids, SBP BSC, for any **Bidding** reason, either at its initiative or in response to a clarification requested by **Documents** a prospective Bidder, amend the Bidding Documents. Such amendments shall take precedence over the existing document. 8.2. Any addendum issued including the notice of any extension of deadline shall be part of the Bidding Documents pursuant to ITB 8.1 and shall be communicated through E-PADS. 8.3. Provided that the bidder who had either already submitted their bid through E-PADS prior to the issuance of any such addendum shall have the right to withdraw its already submitted bid and to submit the revised bid prior to the original or extended bid submission deadline. 8.4. The addendum will be binding on Bidders. It will be assumed that the amendments contained in such Addendum will have been taken into account by the Bidder in its bid. 8.5. To provide prospective Bidders reasonable time to take the amendments into account in preparing their bids, SBP BSC may, at its discretion, extend the deadline for the submission of bids consistent with the provision of

Rule 27 of PPR 2004.

	C. Preparation of Bids		
9. Language of Bid	9.1. The bid prepared by the bidder and all correspondence and documents		
	relating to the Bid, exchanged by the bidder and SBP BSC shall be written		
	in the English or Urdu language; provided that any printed literature		
	furnished by the bidder in another language as long as accompanied by an		
	English or Urdu translation of its pertinent passages in which case, for		
	purposes of interpretation of the Bid, the English or Urdu translation shall		
10.7	govern the relation between the parties.		
10. Documents	10.1. The bid submitted by the Bidder shall comprise the following:		
Comprising the	i. Forms for Technical Bid under Section III		
Bid	ii. Documents related to Minimum Eligibility/Qualification Criteria		
	under Section IV iii. Forms for Financial Bid under Section V.		
	iv. Bidding Documents (in original) duly signed and stamped on each		
	page / sheet.		
	v. Bid Security in original		
	vi. Power of Attorney in accordance with the Clause 15 of ITB.		
	vii. Any other documents/details required to be completed and		
	submitted by bidders, as specified in the Bid Data Sheet.		
11. Bid Prices	11.1.The Bidder shall quote rates and prices for all items of the Services		
	described in the scope of services, and as listed in the Price Schedule. Items		
	for which no rate or price is entered by the Bidder will not be paid for by		
	the SBP BSC when the contract is executed and shall be deemed covered by		
	other rates and prices in the Activity Schedule.		
	11.2. All duties, taxes, liabilities including overheads, transportation charges etc.		
	and other levies payable by the Bidder under the Contract, or for any other		
	cause shall be included in the total Bid price submitted by the Bidder. Any		
	additional tax, levies, duties, or modification in the existing rates of tax and		
	other applicable laws imposed during the pendency of this contract shall		
	be adjusted in the contract price by both parties. The exemption in Taxes		
	will only be allowed against an Exemption Certificate issued by the		
	respective Department.		
	11.3. If provided for in the Bidding Data Sheet, the rates and prices quoted by the Bidder shall be subject to adjustment during the performance of the		
	the bidger shall be subject to adjustifient during the performance of the		

	Contract in accordance with and the provisions of Clause 5.2 of the General
	Conditions of Contract and/or Special Conditions of Contract.
12. Currencies of	12.1. The price shall be quoted by the Bidder in Pak Rupees and the payments to
Bid and	be made by SBP BSC would be in Pak Rupees.
Payment	
13. Bid Validity	13.1.Bids shall remain valid for the period specified in the BDS.
	13.2.In exceptional circumstances, SBP BSC may request the bidders to extend
	the bid validity period for a specified additional period. The request and
	the bidders' responses shall be made in writing through E-PADS. A Bidder
	may refuse the request without forfeiting the Bid Security. A Bidder
	agreeing to the request will not be required or permitted to otherwise
	modify the Bid, but will be required to extend the validity of Bid Security
	for the period of the extension, and in compliance with ITB Clause 14 in
	all respects.
14. Bid Security	14.1.The bid security shall be denominated in the currency of the bid:
	i. at the Bidder's option, be in the form of either Pay Order/demand
	draft/call deposit;
	ii. be substantially in accordance with one of the formats of bid
	security included in bidding documents or other form approved by
	the SBP BSC before bid submission;
	iii. be payable promptly upon written demand by the SBP BSC;
	iv. be submitted in its original form to SBP BSC on or before bid
	submission deadline; and scanned copy of bid security instrument shall be submitted through E-PADS;
	v. In the case of Bank Guarantee, it shall remain valid for at least 28
	days beyond the original validity period of bids, or at least 28 days
	beyond any extended period of bid validity subsequently requested
	under ITB Clause 13.2.
	vi. Bids submitted with insufficient bid security will be rejected.
	vii. Bid security of unsuccessful bidders will be released/returned after
	the conclusion of the procurement process, as soon as possible,
	upon receipt of the nomination to receive the instrument.
	viii. The most advantageous Bidder's bid security will be released/
	returned upon the submission of performance Guarantee.
	14.2.The bid security may be forfeited:
	i. If a bidder withdraws his bid during the period of bid validity; or
	ii. If a bidder does not accept the correction of his Bid Price, pursuant to
	Sub-Clause 24 of ITB hereof;
	iii. In the case of a most advantageous bidder, if he fails to:
	3 ,
	a. Furnish the required Performance Guarantee in accordance
	with Clause 32 of ITB , or
	b. Sign the Agreement, in accordance with Sub-Clauses 30.2 &
	30.3 of ITB

15. Format and	15.1.The Bidder shall prepare only one bid or as specified in the BDS.
Signing of Bid	15.2. The original bid shall be typed or written in permanent ink and shall be
	signed by a person or persons duly authorized to sign. This shall be
	indicated by submitting a written Power of Attorney authorizing the
	signatory of the bidder to act for and on behalf of the bidder. The
	authorization must be in writing and included in the bid under ITB Clause
	10.1 . The name and position held by each person signing the authorization
	must be typed or printed below the signature. The person or persons
	signing the bid shall initial all pages of the bid, except for the un-amended
	printed literature. All Schedules to Bid are to be properly completed and
	signed.
	15.3.No alteration is to be made in the Form of Bid except in filling up the blanks
	as directed. If any alteration is made in the Form of Bid or any other part of
	Bidding Documents, or if these instructions be not fully complied with, the
	bid may be rejected.
	15.4.In accordance with ITB Clause-16 , Bids shall be submitted electronically
	through E-PADS.
	15.5. The bid shall contain no interlineations, erasures, or overwriting, except to
	correct errors made by the Bidder, in which case such corrections shall be
	initialed by the person or persons signing the bid.

	D. Submission of Bids
16. Bids Submission	16.1.The Bidder shall submit the original bid through E-PADS.
Procedure	
17. Deadline for	17.1.Bids must be submitted through E-PADS, no later than the bid submission
Submission of	deadline specified in the BDS. Bids submitted through hard form, telegraph,
Bids	telex, fax or e-mail shall not be considered. In case of receipt of original bid
	security by the SBP BSC after the deadline for submission prescribed in the
	Bid Data Sheet, bid will be rejected.
	17.2. SBP BSC may extend the deadline for submission of bids by issuing an
	amendment under ITB Clause 8, in which case all rights and obligations of
	the SBP BSC and the bidders previously subject to the original deadline will
	then be subject to the new deadline.
18. Late Bids	18.1.Any Bid received (through E-PADS) by SBP BSC after the deadline
	prescribed in ITB Clause 17 shall be rejected.
19. Withdrawal of	19.1.The Bidder may withdraw its bid after the bid's submission, provided that
Bids	written notice of the withdrawal of the bids, is received by the SBP BSC
	before the deadline prescribed for submission of bids under ITB Clause
	17.
	19.2.No bid can be withdrawn in the interval between the deadline for
	submission of bids and the expiry of the period of bid validity, specified by
	the Bidder on the Bid Form. Withdrawal of a bid during this interval will
	result in the forfeiture of bidder's bid security.
	E. Bid Opening and Evaluation
20. Bid Opening	20.1.SBP BSC will open all bids through E-PADS in public, in the presence of
	Bidder's representatives who choose to attend, at the time, on the date, and
	at the place specified in the BDS.
	20.2.For in person meeting, the bidders' representatives shall sign an
0.4 50	attendance sheet as proof of their participation.
21. The process to	21.1.The disclosure of information relating to the examination, clarification,
Be Confidential	evaluation, comparison of bids and recommendations for the award of a
	contract shall be subject to Rule 41 of PPR-2004.

	21.2.Information relating to evaluation of bids and recommendations concerning to award of the contract shall not be disclosed by SBP BSC to the bidders or to any other person who is not officially concerned with the
	process, until the announcement of the result of evaluation.
	21.3.The Bidder shall not disclose or attempt to make public any information
	relating to the bidding documents, bidding process and award of the
	contract to any person or entity without SBP BSC's prior written consent.
	21.4.In case of any disclosure related to the bidding process and contractual
	obligations at any stage by any bidder and/or service provider, SBP BSC
	may reject its bid and/or terminate the contract.
	21.5. Any effort by a Bidder to influence the SBP BSC in its decisions on bid
	evaluation, bid comparison, or contract award may result in the rejection
	of the Bidder's bid.
22. Clarification of	22.1. During the bid evaluation, SBP BSC may, at its discretion, ask the Bidder for
Bids	clarification of its bid. The request for clarification and the response shall
	be made through E-PADS, and no change in the price (except under Clause
	24 of ITB) or substance of the bid shall be sought, offered, or permitted.
23. Preliminary	23.1.SBP BSC will examine the bids to determine whether;
Examination	i. they are complete,
	ii. bid validity is provided accordingly,
	iii. required bid security have been furnished,
	iv. the documents have been properly signed,v. the bids are generally in order;
	vi. Bidder has provided all forms of Technical Bid under Section III and
	relevant documents under Section IV
	23.2.Bidders have to submit bids for COMPLETE REQUIREMENTS , partial and
	incomplete bids will be rejected.
	23.3.Bids submitted without a signed Bid Form by the authorized nominee of
	the bidder will be rejected.
	23.4.Bids with material deviation, exception, objection, conditionality, or
	reservation will be rejected.
24. Correction of	24.1.Bids determined to be substantially responsive will be checked by the SBP
Errors	BSC for any arithmetic errors. Arithmetical errors will be rectified by the
	SBP BSC on the following basis:
	i. if there is a discrepancy between unit prices and the total price that
	is obtained by multiplying the unit price and quantity, the unit price
	shall prevail, and the total price shall be corrected, unless in the opinion of the SBP BSC there is an obvious misplacement of the
	decimal point in the unit price, in which the total price as quoted
	shall govern and the unit price shall be corrected;
	ii. if there is an error in a total corresponding to the addition or
	subtraction of sub-totals, the sub-totals shall prevail and the total
	shall be corrected; and
	iii. Where there is a discrepancy between the amounts in figures and in
	words, the amount in words will govern.
	iv. Where there is discrepancy between grand total of price schedule
	and amount mentioned on the Form of Bid, the amount referred in
	Price Schedule shall be treated as correct subject to elimination of
	other errors.
	24.2. The amount stated in the Bid will be adjusted by the SBP BSC as per the
	above procedure for the correction of errors and, with the concurrence of
	the Bidder, shall be considered as binding upon the Bidder. If the Bidder
	does not accept the corrected amount, the Bid will be rejected, and the Bid

	Security may be forfeited in accordance with ITB 14 .
25. Evaluation and	25.1.The technical bids of the only qualified bidders after preliminary
Comparison of	evaluation under ITB Clause 23 , shall be evaluated in detail.
Bids	25.2.SBP BSC will evaluate and compare only the bids previously determined to
Dias	be substantially responsive and qualified pursuant to Sub-Clauses 23.2 of
	ITB to 23.5 of ITB as per requirements given hereunder. Bids will be
	evaluated for complete scope of services. Any Bid covering partial scope of
	services will be declared non-responsive. The prices will be compared on
	the basis of the Evaluated Bid Price and during evaluation of the bid's price,
	SBP BSC will determine for each bid in addition to the Bid Price, the
	following factors (adjustments) in the manner and to the extent indicated
	below to determine the Evaluated Bid Price:
	(a) Making any correction for arithmetic errors pursuant to Sub-Clause
	24.2 of ITB hereof.
	(b) Discount, if any, offered by the bidders as also read out and recorded at
	the time of bid opening.
	25.3.The submitted Technical Bid and other Commercial/Financial
	Requirements of the bidding documents will be evaluated on compliance
	based criteria.
	25.4. The Financial Bids of the only technically accepted bids will be opened and
	the bid found to be the Most Advantageous shall be accepted. 25.5. Any minor informality, non-conformity or irregularity in a Bid which does
	not constitute a material deviation may be waived by SBP BSC, provided
	such waiver does not prejudice or affect the relative ranking of any other
	bidders.
26. Contacting the	26.1.Subject to Clause 22 of ITB heretofore, no bidder shall contact SBP BSC on
Bank	any matter relating to its Bid from the time of the Bid opening to the time
	the bid evaluation results are announced by SBP BSC. The evaluation
	results shall be announced as under:
	(a) Technical Evaluation Report/Results would be announced through
	E-PADS portal.
	(b) Financial / Final Evaluation Report would be announced through
	E-PADS portal.
	26.2.Any bidder feeling aggrieved by any act of SBP BSC may lodge a written
	complaint through E-PADS concerning his grievances. F. Award of Contract
27. Award Criteria	27.1.The contract will be awarded to the most advantageous Bidder whose bid
27.71Wara Criteria	has been found Technically & Commercially/Financially compliant and
	emerged as the Most Advantageous i.e. the bid which has been
	determined to be substantially responsive to the eligibility criteria,
	compliant to applicable laws and other terms of Bidding Documents and
	which is the lowest evaluated Bid Price. Provided further that the Bidder
	is determined to perform the contract satisfactorily.
28. Bank's Right to	28.1.SBP BSC reserves the right to annul the bidding process and reject all bids
Reject all the Bids	
	thereby incurring any liability to the affected bidders or any obligation to
	inform the affected bidders of the grounds for such rejection. The grounds
	for rejection of all bids shall upon request be communicated, to any bidder who submitted a bid, but SBP BSC will not be liable to provide any
	justification for the grounds of rejection. Notice of the rejection of all the
	justification for the grounds of rejection, notice of the rejection of all the

	hide aball be airea to all the hiddens there ab EDADC
20. Dank/a Dialete	bids shall be given to all the bidders through EPADS.
29. Bank's Right to	29.1. SBP BSC reserves the right at the time of contract award to increase or
Vary Inputs/	decrease scope of services without any change in unit price or other terms
Outputs at Time	and conditions, provided such variation should be in line with the
of Award	provisions of PPR-2004.
30. Performance	30.1. After the receipt of Notification of Award, the most advantageous Bidder,
Guarantee	within the specified time, shall deliver to the SBP BSC a Performance
	Security (or Guarantee) in the amount and in the form stipulated in the
	BDS.
	30.2. Failure of the most advantageous Bidder to comply with the requirement
	of ITB 30.1 shall constitute sufficient grounds for the annulment of the
	award and forfeiture of the Bid Security, in which event the SBP BSC may
24 33 416	make the award to the next ranked Bidder or call for new Bids.
31. Notification of	31.1.Prior to the expiration of the period of initial/extended bid validity, the
Award and	SBP BSC will notify the most advantageous Bidder in writing
Signing of	("Notification of Award"), that its bid has been accepted.
Agreement	31.2. Within twenty-one (21) days from the date of furnishing of acceptable
	Performance Guarantee under the Conditions of Contract, SBP BSC will
	send the most advantageous bidder the Form of Agreement provided in
	the Bidding Documents, incorporating all agreements between the
	parties.
	31.3.The formal Agreement between SBP BSC and the most advantageous
	bidder shall be executed within seven (07) days of the receipt of Form of
	Agreement by the most advantageous bidder from SBP BSC.
	31.4. Upon the most advantageous Bidder's furnishing of the Performance
22 Disqualification	Guarantee and signing of Contract, SBP BSC will discharge its bid security. 32.1.After issuance of Notification of Award and before execution of
32. Disqualification Prior to Contract	
	procurement contract with the most advantageous bidder, if the Bidder
Signing	has been disqualified pursuant to Rule 18 and Rule 19 of PPR-2004 or any other reason has led to the disqualification of the most advantageous
	bidder or if the conditions of his qualification are invalid, the next Most
	Advantageous bidder will be considered as responsive provided
	accepting this bid does not conflict with applicable laws.
	32.2. For rejecting the Most Advantageous bid and opting for the second Most
	Advantageous bidder, an opportunity of being heard should be provided
	to the bidder with the Most Advantageous bid.
33. Advance Payment	33.1. SBP BSC will provide an Advance Payment on the Contract Price only
and Security	if stipulated in the Special Conditions of the Contract.
34. Grievances	34.1.Any bidder aggrieved by any act during the procurement process may
Redressal	lodge a written complaint concerning his grievances to the Grievance
11001	Redressal Committee (GRC) constituted under Rule 48 of PPR-2004
	through E-PADS,. The details of GRC is given on the PPRA website:
	www.ppra.org.pk and as given in Bid Data Sheet (BDS).
35. Code of Conduct	35.1.It is the SBP BSC's policy to require that bidder shall observe the highest
	standard of ethics during the procurement and execution of such contract.
	In pursuit of this policy, the SBP BSC follows, inter alia, the instructions
	contained in Rule 2(1)(f) of the PPR-2004 which defines:
	"corrupt and fraudulent practices" in respect of procurement
	process, shall be either one or any combination of the practices
	including,-
	i. "coercive practices" which means any impairing or harming or
	threatening to impair or harm, directly or indirectly, any party or

- the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;
- ii. "collusive practices" which means any arrangement between two or more parties to the procurement process designed to stifle open competition for any wrongful gain, and to establish prices at artificial, non-competitive levels;
- iii. "corrupt practices" which means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;
- iv. **"fraudulent practices"** which means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation; and
- v. **"obstructive practices"** which means harming or threatening to harm, directly or indirectly, persons to influence their participation in a procurement process, or affect the execution of a contract:"
- 35.2.**Under** Rule **19 of PPR-2004**, the SBP BSC can inter alia blacklist the bidders found to be indulging in corrupt or fraudulent practices. Such barring action shall be duly publicized and communicated to the PPRA.
- 35.3. **Under Rule 19 of PPR-2004**, the following mechanism and manner for permanently or temporarily barring, from participating in their respective procurement proceedings will be followed as per the guidance of SBP BSC management:

Nature of Offense/ Fault	Means of Verification
 Corrupt and Fraudulent Practices Actual instance verifiable as per law of land an applicable Rule and Regulations of SBP Bankin Services Corporation Cross verification of documentary undertakin submitted by Service Provider. 	
Performance	Documented evidence in form of consistent
Deficiencies	performance deficiencies and notices of performance deficiencies not suitably responded to or defended by Service Provider.
Bidder failed to	Failed to abide with Bid Form
abide with Bid	
Form	

However, such barring action shall be undertaken only after providing an adequate opportunity of being heard to the bidder who is to be barred and blacklisted.

- 35.4. The **receipt** for any money paid by the bidders will not be considered as an acknowledgment of payment to the bidder unless such receipt is signed by a duly authorized officer of the SBP BSC and the bidder shall be solely responsible for seeing that a proper receipt is provided.
- 35.5. Under **Rule 7 of PPR 2004**, bidder undertakes to sign an Integrity pact in

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- accordance with the prescribed format given in the Bidding document for all the procurements estimated to exceed Rs. 10.00 million or any other limit prescribed by SBP BSC.
- 35.6.SBP BSC's policy requires that selected bidder provide professional, objective, and impartial advice, supplies, and services and at all times hold the SBP BSC's interests' paramount, strictly avoid conflicts with other assignments or their corporate interests and act without any consideration for future work. Bidders must disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of the SBP BSC, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the bidder and termination of contract arising out of this procurement.
- 35.7. Without limitation on the generality of the foregoing, bidders, and any of their affiliates shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below:
 - i. A bidder that has been engaged by the SBP BSC to provide goods, works, or services other than consulting services for a project, and any of its affiliates, shall be disqualified from providing consulting services related to those goods, works, or services. Conversely, bidders providing consulting services for the preparation or implementation of a project, and any of its affiliates shall be disqualified from subsequently providing goods or works or services other than consulting services resulting from or directly related to the firm's consulting services for such preparation or implementation.
 - ii. A bidder (including its Personnel) or any of its affiliates shall not be engaged for any assignment that, by its nature, may conflict with another assignment of the bidder to be executed for the same or another client.
 - iii. A bidder (including its Personnel) that has a business or family relationship with a member of the SBP BSC's staff who is directly or indirectly involved in any part of
 - a. the preparation of the specifications of the goods,
 - b. the selection process for such assignment, or
 - c. Supervision of the Contract may not be awarded a contract unless the conflict stemming from this relationship has been resolved in a manner acceptable to the appropriate authority within the SBP BSC.
 - iv. Bidders shall not recruit or hire any agency or current employees of the SBP BSC. Recruiting former employees of the SBP BSC or other civil servants to work for the bidders is acceptable provided no conflict of interest exists. When the bidder nominates any government employee as Personnel in their bid, such Personnel must have written certification from their government or employer confirming that they are on leave without pay from their official position and allowed to work full-time outside of their previous official position. Such certification shall be provided to the SBP BSC by the bidder as part of the bid.

36. Overriding Effect of PPR-2004

36.1. Whenever in conflict with these documents, the stipulation of **PPR-2004** shall prevail.

37. Beneficial	37.1.For Services/works worth Rs.50M or above, the bidder shall provide
Ownership	Beneficial Ownership information on the prescribed Form. Failure to
Information	provide the required information of the beneficial ownership by the
	company or submission of false or partial information, the SBP BSC shall:
	(a) Blacklist the said company in accordance with rule 19(1)(a) of Public
	Procurement Rules, 2004,
	(b) Reject the bid of the said company.

Section II - Bid Data Sheet (BDS)

The following specific data for services to be procured shall complement, supplement or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over ITB.

ITB	Description								
Clause	Description								
1.1 &	Procurement Title: PROCUREMENT OF JANITORIAL, GARDENING AND								
1.3	MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH								
	NAZIMABAD								
	• Reference Number: ED/197854/Field Offices/Outsource Contracts 2025-26								
	• Procurement Method: Open Competitive Bidding as per Rule 21 of PPR-2004.								
	Procurement Procedure: "Single Stage Two Envelopes Procedure" as per Rule-36(b) of PPR-2004.								
2.5	A list of debarred firms and individuals is available at the PPRA website: Black List								
	Firm of Pakistan (ppra.org.pk)								
7.3	N/A								
13.1	Bid Validity period is 180 days from the date fixed for opening of the Technical Bids.								
14.1	 Bid Security of Amount as stated in Published Tender Notice in favor of SBP 								
	BSC shall be enclosed/Up-loaded along with the Technical Bid in the shape of								
	Pay Order / Demand Draft /Deposit at Call.								
	• A scanned copy of Bid Security instrument shall be submitted through E-								
	PADS. However, Bid Security in original is required to be submitted through								
	sealed envelope, which must reach on the given below address on or before								
	the deadline for submission of bids:								
	PA to Chief Manager,								
	SBP BSC QUETTA								
	State Bank of Pakistan, SBP BSC (Bank) Shahrah-e-Gulistan Quetta								
	• Failure to submission of Bid Security along with the bid through E-PADS								
	portal and receipt of original Bid Security instrument by SBP BSC after the bid								
	submission deadline will result in the rejection of the bid.								
16.1	·								
16.1	 Separate technical and financial Bids are required to be submitted through E-PADS as per "Single Stage Two Envelopes Procedure". 								
	2. Following should be the contents of the Technical Bid:								
	i. Form I of Section III – Authorization Form for Bidder's								
	Representative								
	ii. Form II of Section III – Form of Technical Bid								
	iii. Bid Security: Bid Security in the shape of Pay Order/Demand Draft/								
	Deposit at Call								
	iv. Form III of Section III – Technical Compliance Form								
	v. Form IV of Section III – Undertaking								
	vi. Form V – Declaration of Beneficial Owners' Information								
	vii. Duly signed and stamped, Volume-I of the Bidding document. viii. All documents related to Minimum Eligibility/Qualification Criteria								
	including Annexure (If Any) under Section IV								
	3. Following should be the contents of the Financial Bid (Volume-II):								
	i. Form-I of Section V – Financial Bid Submission Form								
	ii. Duly filled, signed and stamped, Volume-II of the Bidding document								
	Important Note:								

	Above mentioned forms are pre-requisite, non-availability of the above-mentioned
	documents will result in the rejection of the bid.
29.1	Fifteen percent (15%) increase or decrease in scope of services.
30.1	The most advantageous Bidder shall furnish a Performance Guarantee equal to 5%
	of the total contract amount in the shape of Pay Order/Demand Draft/ Deposit at
	Call issued by a scheduled bank in Pakistan. The Performance Guarantee shall be
	forfeited if the most advantageous Bidder fails to perform the services under the
	Contract.

Section III- Form for Technical Bid

- 1. Form I Authorization Form for Bidder's Representative
- 2. Form II Technical Bid Submission Form / Form of Bid
- 3. Form III Technical Compliance Form
- 4. Form IV Undertaking
- 5. Form V Declaration of Beneficial Owners' Information



For Bank

(Sign and Stamp)

For Bidder

(Sign and Stamp)

Form - I (Authorization Form for Bidder's Representative)

(ON SERVICE PROVIDER'S LETTERHEAD)

D/197854/Field Offices/Outsource Contracts 2025-26 ROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE ERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH	
ROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE ERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH	
IAZIMARAD	
INZIMADAD	
> , incorporated under <mention rele<="" th="" the=""><th>vant</th></mention>	vant
ntion> having its registered office	e at
> do hereby nom	nate
>, Designation <	>,
> as our lawful representative to participate, negotiate,	sign,
all associated formalities of the subject procurement on our behalf.	
ture of Bidder:	
7	having its registered office

Form - II [Technical Bid Submission Form / Form of Bid]

(Letter of Offer)

Bid Reference No. ED/197854/Field Offices/Outsource Contracts 2025-26

PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD To:

Gentle	men,
	Having examined the Bidding Documents including Addenda Nos for the execution of the above-named services, we, the undersigned, being a company/firm doing business under the name of and address and being duly incorporated established under the laws of Pakistan hereby offer to execute the subject services and remedy any defects therein in conformity with the said Documents including Addendathereto for the Total Bid Price as stated in Volume-II: Schedule of Prices or such other sum as may be ascertained in accordance with the said Documents.
2.	We understand that all the Schedules attached hereto form part of this Bid. As security for due performance of the undertakings and obligations of this Bid, we submit herewith
	a Bid Security as provided in Bid Data Sheet drawn in your favor or made payable to you and valid for a period of two hundred eight (208) days
	We undertake, if we qualify and our Bid is accepted, to take up the subject services for the time period as stated in Bid Data Sheet.
5.	We agree to abide by this Bid for a period of 180 days from the date fixed for opening the same and it shall remain binding upon us and may be accepted at any time before the expiration of that period
	Unless and until a formal contract is prepared and executed, this Bid, together with your writter acceptance thereof, shall constitute a binding contract between us.
7.	We undertake, if our Bid is accepted, to execute and abide by the Performance Guarantee referred to in Conditions of Contract for the due performance of the Services.
8. 9.	We understand that you are not bound to accept the lowest or any bid you may receive. We do hereby declare that the Bid is made without any collusion, comparison of figures or arrangement with any other person or persons making a bid for the Services.
10.	We do hereby declare that all the terms and conditions mentioned in the Bidding Documents are acceptable to us and we have no objection about any clause/sub-clause of the Conditions of Contract and other parts of the Bidding Documents.
Dated t	thisday of, 202
Signati	ure
	capacity ofduly authorized to sign the bid for and on behalf of the Bidder. A letter of ization in respect of the Person who has signed the Bid Form, etc. is also attached.
(Name (Seal)	of Bidder in Block Capitals)
Addres	SS:
C.N.I.C	No:

Form III (Technical Compliance Form)

(ON SERVICE PROVIDER'S LETTERHEAD)

Sr.#	Description	Bidder Response (Yes/No)
1	All the requirements mentioned in "Section-VI-Part I-"Specific Services Data/Scope of Services".	
2	All the stated Terms and Conditions of the Contract including Specific Services Data/Scope of Services and forms etc.	
3	Bid is unconditional.	

Seal and Signature of Bidder:	

General Note

- The Minimum Eligibility / Technical Compliance will be evaluated totally on a compliance-based method. The Financial Proposal of the only technically accepted bids will be opened and the bid found to be the Most Advantageous bid shall be accepted.
- The bid found to be the Most Advantageous i.e. having qualified the minimum / technical criteria and offered the lowest evaluated cost shall be accepted and will be awarded the contract.



Form - IV (Undertaking)

(Over Stamp Paper of Rs. 100)

Dear	Sir.
------	------

1.0		e, M/s, hereby undertake that I/We, M/s shall comply with pplicable Labor laws and other applicable laws which includes but not limited to following:
	a.	Payment of at-least minimum wages, salaries, remuneration as notified by the respective Government.
	b.	Ensure EOBI, Social Security registration of its resources and regular payment of contributions.
	c.	Group Life and Medical Insurance.
	d.	Casual, medical and maternity or any other leaves as per applicable laws.
	e.	Gratuity and any other requirement as per applicable laws.
2.0		e, M/s, shall issue appointment letters to our employees king under this contract in compliance of the above stated laws.
3.0	I/W BSC	Te, M/s, understand and agree unconditionally that in case Te, M/s fail to abide by the above undertaking or any of terms of the Contract, the Client/SBP shall be at liberty to terminate the Contract without prejudice to any other rights / remedy clable in the Contract.
4.0	beei	Te hereby confirm and declare that I/We, M/s, has neither in Blacklisted/debarred under Rule 19 of PPR-2004 nor sanctioned by National Counter rorism Authority (NACTA).
5.0	the	ection of false declaration/statement at any stage of the entire Bidding Process / Currency of Contract shall lead to disqualification and forfeiture of Bid Security and/or Performance rantee and termination of the contract.
Seal	& Sigr	nature of Bidder:
Date	:	



Form - V (Declaration of Beneficial Owners' Information)

In case of services/works worth Rs.50 million or above, the bidder shall provide Beneficial Ownership information on the below prescribed Form:

1.	Name	
2.	Father's Name/Spouse's Name	
3.	CNIC/NICOP/Passport no.	
4.	Nationality	
5.	Residential address	
6.	Email address	
7.	Date on which shareholding, control or interest acquired in the business.	

8. In case of indirect shareholding, control or interest being exercised through intermediary companies, entities or other legal persons or legal arrangements in the chain of ownership or control, following additional particulars to be provided:

1	2	3	4	5	6	7	8	9	10
Name	Legal form (Company/ Limited Liability Partnership/ Association of Persons/ Single Member Company/ Partnership Firm/ Trust/Any other individual, body corporate (to be specified))	Date of incorporation/	Name of registering	Business Address	Country	Email Address	Percentage of shareholding, control or interest of BO in the legal person or legal arrangement	Percentage of shareholding, control or interest of legal person or legal arrangement in the Company	Identity of Natural Person who ultimately owns or controls the legal person or arrangement

9. Information about the Board of Directors (details shall be provided regarding number of shares in the capital of the company as set opposite respective names).

1	2	3	4	5	6	7	8
Name and surname (In Block Letters)	CNIC No. (in case of foreigner, Passport No)	Father's/ Husband's Name in full	Current Nationality	Any other Nationality (ies)	Occupation	Residential address in full or the registered/ principal office address for a subscriber other than natural person	Number of shares taken by each subscriber (in figures and words)
			Total numb	er of shares t	aken (in fi	gures and words)	

10. Any other information incidental to or relevant to Beneficial Owner(s).

Name & signature

(Person authorized to issue notice on behalf of the company)

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SECTION IV (SCHEDULE A TO BID) – QUALIFICATION INFORMATION AND BID EVALUATION CRITERIA

1. Basic Conditions for Qualification

- 1.1 Joint Ventures (JV) are not allowed, only firms/companies fulfilling the requirements mentioned in the Invitation to Bid are eligible to participate in the bidding process.
- 1.2 Information supplied by the Bidders for the qualification statement must apply to the company, named on the statement only. The substitution of background information pertinent to qualification will not be considered for another company related to the applicant company through a "Group ownership". Financial Bids of only technically qualified bidders shall be opened and the Contract shall be awarded to the most advantageous bidder.
 - SBP BSC will review the information supplied by the bidders submitted for qualification and will make public the results of qualification to the bidders.
 - b) Firms/Companies applying for qualification are advised that any variation of constitution or membership from that put forward in response to this notice, without prior approval of SBP BSC may result in their disqualification.
 - c) The response to this notice must be sufficiently detailed to convince SBP BSC that the firms/companies applying for qualification have the experience as well as the technical, administration and financial qualifications necessary for the execution of the services and they must prove that they have carried out similar services in their own country or abroad.
 - d) Only Technical Proposals will be opened in the presence of Bidders or their authorized representatives who may choose to attend as per the schedule provided in the Invitation to Bids. The bidders should provide maximum information required for evaluation of their Technical Proposals.
 - e) The Financial Bids of the technically qualified bidders shall be opened on the date and venue communicated to the bidders through email/registered post/ courier service. The Financial Bids of the Bidder's, who fail to qualify, shall be returned to them unopened. Decision of SBP BSC in this connection shall be final and binding on all Bidders.

2. <u>Oualification Criteria:</u>

2.1 General

Qualification will be based on all the criteria given in paras **2.1 to 2.2** regarding the Bidder's general and particular experience, personnel and equipment capabilities, and financial position, as demonstrated by the Bidder's responses in the forms attached to this letter. SBP BSC reserves the right to waive minor deviations, if these don't materially affect the capability of Bidder to perform the contract.

SBP BSC reserves the right to verify or seek clarification of the information furnished by the Bidders. In this regard, Employer reserve the right to have site visit to verify the previous installation /work experience etc. SBP BSC may reject any application for any misrepresentation knowingly made by any bidder in, or pursuant to, their application or for any statement furnished in connection therewith, and intended to be relied upon by the SBP BSC, which is incorrect in any respect.

2.2 Qualification Criteria

In addition to the eligibility criteria given in the instructions to bidders, for qualification purpose, the bidders must meet the following requirements;

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Sr.	Minimum Eligibility/ Qualification Criteria	Annexure / Page
1.	Conditional / Un-conditional	
1.	Bid must be un-conditional, conditional bids shall be rejected.	
2.	Bid Security	
L	As stated in Tender Notice.	
	ATL FBR	
3.	The bidder should be registered with relevant Tax authorities and appear on	
	Active Tax payer list of FBR.	
4.	Undertaking (As per Format attached)	
1.	The bidder is required to submit an undertaking as per format provided.	
_	Proposed Services Execution Plan of the Bidder	
5.	Duly filled Methodology/ Program of Performing the Services provided in	
	Schedule-E to bid.	
	Available Financial Capability	
	Provide Bank statement showing required balance of Minimum Liquid Assets	
	of PKR 10.50 Million at any one instance in three months period prior to	
	publication of ITB or credit line facility available during the same period or	
6.	Liquid Assets such as Premium Prize Bonds, Stock Bonds etc).	
	OR	
	Annual Sales Volume/Gross Turnover of at least Rs 26.0 Million in any of the	
	last Three (03) years. (Copies of Audited Financial Statements or Income	
	Tax returns filed in FBR or bank statements to be attached).	
	Particular Experience of the Firm	
	The bidder must have successfully completed at least two contracts of	
7.	providing services in the past five (05) years, with a minimum contract	
' '	value of Rs 10.0 Million/year/contract. The bidder must provide copies	
	Work Order/ Contract agreement/Taking Over Certificate/ Completion	
	Certificate etc. of the contracts of which experience is being claimed.	

Section V- Form for Financial Bid (Volume II)

Provided in Volume-II of Bidding Documents



SECTION V - (SCHEDULE B TO BID) Price Schedule (Volume II) The Financial Bid

Provided as Volume-II of Bidding Documents



SECTION-VI- (SCHEDULE C TO BID) PART-1 SPECIFIC SERVICES DATA/ SCOPE OF SERVICES

1. Scope of Services:

Scope of Services include providing below mentioned services complete in all respect as per terms and conditions of the contract for entire premises including Main and ancillary buildings, their all floors, basements & roofs, open areas, walkways, lawns, parking, terraces, projections etc. strictly in an environment friendly and safe way.

SBP BSC Office	Services	Premises included in the contract
Hyderabad	Janitorial Supervisory Services Technical Supervisory Services Janitorial Services Janitorial Services for DR Center Gardening Services Plumbing Services Carpentry Services Painting Services Electrical Services	SBP Banking Services Corporation, Hyderabad
Quetta	Janitorial Supervisory Services Janitorial Services Gardening Services Plumbing & pumping services	SBP Banking Services Corporation, Quetta
North Nazimabad	Janitorial Supervisory Services Technical Supervisory Services Janitorial Services Gardening Services Plumbing & Pumping Services Carpentry Services Painting Services Electrical Services	SBP Banking Services Corporation, North Nazimabad

2. Services Schedule

SBP BSC Office	Services	Schedule
Hyderabad	Janitorial Supervisory Services Technical Supervisory Services Janitorial Services Janitorial Services for DR Center Gardening Services Plumbing Services Carpentry Services Painting Services Electrical Services	08:00 AM to 5:30 PM for 05 days a week – Anyhow first round of daily cleaning services shall have to be completed as specified in Schedule-E to Bid. A probable schedule of areas, Services and its frequency is given below.
Quetta	Janitorial Supervisory Services Janitorial Services Gardening Services Plumbing & pumping services	08:00 AM to 5:30 PM for 05 days a week – Anyhow first round of daily cleaning services shall have to be completed as specified in Schedule-E to Bid. A probable schedule of areas, Services and its frequency is given below.
North Nazimabad	Janitorial Supervisory Services Technical Supervisory Services	08:00 AM to 5:30 PM from Monday to Thursday



For Bidder Page **29** of **67** For Bank (Sign and Stamp)

Janitorial Services	08:00 AM to 6:00 PM on Friday
Gardening Services	08:00 AM to 5:30 PM on Saturday
Services	Anyhow first round of daily Janitorial
Carpentry Services	services shall have to be completed by
Painting Services	8:30 AM. A probable schedule of areas,
Electrical Services	Services and its frequency is given below.
Dlumbing /Dumping Operation	Round the Clock 365 days a Year
Plumbing/Pumping Operation	(including Weekends and Holidays)

3. Schedule of Approximate Areas for Services at SBP BSC Hyderabad

Approximate areas of various parts of premises where services are to be provided under this contract are as below;

eas to be cleaned daily wer Block building including Banking Hall, vault area etc. round Floor, 1st, 2nd & 5th DR Site Floor). nexe Building, Guest House, Canteen, Dispensary etc. ggage Scanner, Search and Guard rooms and check posts en area including all Roads, pavements and lawns etc. sque including outer steps, ablution area, courtyard, hall, ridors, imam's hujra etc. y other area closed/open existing in office premises or and the boundary wall. eas to be cleaned weekly wer Block building (3rd, 4TH, 6th, 7th & 8th Floors)	93,834 15,902 500 12,490 5,372 119,796
wer Block building including Banking Hall, vault area etc. ound Floor, 1st, 2nd & 5th DR Site Floor). nexe Building, Guest House, Canteen, Dispensary etc. ggage Scanner, Search and Guard rooms and check posts en area including all Roads, pavements and lawns etc. sque including outer steps, ablution area, courtyard, hall, ridors, imam's hujra etc. y other area closed/open existing in office premises or bund the boundary wall. eas to be cleaned weekly	15,902 500 12,490 5,372
nexe Building, Guest House, Canteen, Dispensary etc gage Scanner, Search and Guard rooms and check posts en area including all Roads, pavements and lawns etc sque including outer steps, ablution area, courtyard, hall, ridors, imam's hujra etc. y other area closed/open existing in office premises or and the boundary wall. eas to be cleaned weekly	500 12,490 5,372
en area including all Roads, pavements and lawns etc sque including outer steps, ablution area, courtyard, hall, ridors, imam's hujra etc. y other area closed/open existing in office premises or and the boundary wall. eas to be cleaned weekly	12,490 5,372
sque including outer steps, ablution area, courtyard, hall, ridors, imam's hujra etc. y other area closed/open existing in office premises or and the boundary wall. eas to be cleaned weekly	5,372
ridors, imam's hujra etc. y other area closed/open existing in office premises or bund the boundary wall. eas to be cleaned weekly	·
ound the boundary wall. eas to be cleaned weekly	119,796
2.00 ballallig (0 , 1 0 , / 0 0 110010)	40,794
Services	
vn at Front of Main Building	2,500
vn near Annexe Building	500
intaining of other plants and trees inside and outside the ice premises	-
tal area under the scope of Gardening Services	3,000
& Maintenance Services	
Janitorial Supervisory Services Technical Supervisory Services Plumbing Services Carpentry Services Painting Services Entire premises of S BSC	
	tal area under the scope of Gardening Services y & Maintenance Services pervisory Services pervisory Services rvices ervices

4. Schedule of Approximate Areas for Services at SBP BSC Quetta

Approximate areas of various parts of premises where services are to be provided under this contract are as below;

S. No.	Description	Area (Sq. ft)	
<u>Ianitorial Services</u>			
1.	Areas to be cleaned daily Main/Annexe building	93,664	
2.	Police barrack, Family Flats, Bachelor's Hostel, Masjid	11,802	
3.	CM Residence	5200	
4.	External Open area including all Roads, pavements etc	85290	
	Total area	195,956	
_	AREAS TO BE CLEANED WEEKLY		
5.	Service Block & Incinerator	2563	
Garde	Gardening Services		
1	Total Area	55000	
Supervisory & Maintenance Services			
-	Janitorial Supervisory Services Plumbing & Pumping Services Entire premises of SBP BSC		

5. Schedule of Approximate Areas for Services at SBP BSC North Nazimabad

Approximate areas of various parts of premises where services are to be provided under this contract are as below;

S. No.	Description	Area in Sq. ft	
Janito	<u>rial Services</u>		
Areas	Areas To Be Cleaned Daily		
1.	All covered & open areas of complete North Nazimabad complex comprising of office building premises and hostel premises. The area comprises of office Building Basement to 3rd Floor, generator/substation room, canteen, police wash rooms, gate office, check posts (1 to 7), Hostel Block – A (G+1), Hostel Block-B (G+1), Hostel Block-C, Annexe, Gymnasium, pump rooms, wash rooms etc.	280,000	

Gardening Services

Exclusions

Gardening services for green field of cricket ground ,sports complex kiyaris, central round about, side terraced planter (flower bed), side wall kiyaris, landscape areas of both side grassy stairs, are not be included under this scope.

1.	Lawn 1 Near Hostel Block B	25,000
2.	Lawn 2 Near C Block	8,700
3.	Lawn 3 between Annexe & Hostel Block B	7,400
4.	Lawn 4 between Annexe & Hostel Block A	5,500
5.	Lawn 5 near Pump room	15,500

6. Lawn 6 near Basement Ramp			4,800
7. Lawn 7 From generator Room to gate no 3		1	5,700
8.	Lawn 8 At right side of gate no 1		12,000
	Total Area of Gardening	Services	84,600
Supervisory & Maintenance Services			
Janitorial Supervisory Services		Entire Premises of SBP BSC Off	ice
Technical Supervisory Services Carpentry Services Painting Services Electrical Services Plumbing & Pumping Services		Building(Ground Floor to 3 rd Fl Building, Hostel Blocks A,B & C Residence , Security Offices, Sp	C. Annexe

6. <u>Details & Frequency of Services (Hyderabad Office):</u>

Details & Frequency of Services:

A. <u>Ianitorial Supervisory Services(Quetta, Hyderabad & North Nazimabad):</u>

The r	The major items of Services under this Contract are as follows:	
a	Supervision of Janitorial services in Contract's premises	
b	Coordination with the Client's officials	
	Preparation of reports/ checklists required in connection with Janitorial Services under the	
C	contract and submission the same to the Client	
d	To oversee and manage performance of the Services	

B. Technical Supervisory Services (Hyderabad & North Nazimabad):

The r	The major items of Services under this Contract are as follows:	
a	Supervision of Technical services in Contract's premises	
b	Coordination with the Client's officials	
С	Preparation of reports/ checklists required in connection with different types of the services under the contract and submission the same to the Client.	
d	To oversee and manage performance of the Services	

C. <u>Janitorial Services(Quetta, Hyderabad & North Nazimabad):</u>

The cleansing materials and Consumables shall be provided by the Client.	
Further, the	Service Provider is required to coordinate with sanitation agencies regarding the
sewerage rela	ated issues like cleaning and proper functioning of sewer lines. No separate payment
shall be adm	issible to Service Provider on this account. Client shall make official payments as
required und	er the law
The major ite	ms of Janitorial Services under this Contract are as follows:
a	Janitorial and Cleaning Services of premises
b	Cleaning of sewerage lines, rain water pipes and manholes including the disposal of
	sludge etc. outside the municipal limits.
С	Dusting and cleaning of furniture
d	Vacuum cleaning of carpets
e	Handling and disposal of shredding waste (If required)



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f	Collection and removal of entire garbage/trash from the premises and its ultimate disposal thereof.
Frequency	f Janitorial Services
Trequency 0	Cleaning of floors, sweeping, damp mopping of Roads, pavements, floors, window
	sills, projections, stairs and open area etc. regularly, and as and when needed
	Cleaning/washing/ damp moping of all toilets, sanitary fixtures, such as wash basins, W.C. commodes, urinals, tiles, marbles and mopping with phenyl (continuously during the office hours at least 4 times a day) in the entire toilets/toilet blocks.
	Cleaning/ dusting/damp wiping of tables, chairs, Almirah (steel/wooden), racks, foot rests, wooden and glazed metallic partitions, doors, windows, grills, fire extinguishers, sofa sets, blinds, before the start of office.
	Cleaning of all the dustbins, collection of garbage/trash from the entire premises and its ultimate disposal thereof as per the municipality/Cantonment Board regulations.
ces	Cleaning/dusting of computers, photocopiers, telephone sets, fax machines, printers, scanners etc.
IA	Cleaning and dusting of main doors, entry gates, stair cases, railings etc.
Daily Services	Sweeping/ cleaning of open lawns, yards, approach roads/ramps, parking, mosque/prayer room area, security pickets, etc.
Da	The area/fixtures under excessive usage will be cleaned regularly daily on hourly basis, such as: Main passage, staircases, corridors, waiting area, Wash basins, toilets, commodes, etc.
	Cleaning, sweeping, dusting in any area of the Premises, or of any fixture etc. as and when, required.
	Replacement of toilet papers, tissue roles, re-filling of liquid hand wash and hand-sanitizer, as and when needed on regular basis.
	Spray of air freshener in the corridors and rooms as directed by Client.
	Disinfection of counters, handles of doors and bins etc. twice a day
	Anti-mosquito spray in the rooms as and when required.
	Spot cleaning as and when required
	Any janitorial related urgent work pointed out by the Client
	Thorough cleaning & dusting of walls, dado/skirting, wooden partitions, glazed metallic partitions, stair railings etc.
	Thorough cleaning of toilet-blocks and tiles, walls tiles, bathroom fixtures and fittings.
Ses	Thorough cleaning of all doors, windows, ventilators, etc.
, vic	Removal of cobwebs, birds' nests, etc.
Weekly Services	Cleaning of manholes and sewerage line in order to keep the drainage system running/working properly of entire building/premises. The Service Provider shall remove blockage / chocking of main sewerage/drainage line and free from all
We	cumbersome of entire building/premises.
	Cleaning of the vacant areas / floors of the building.
	Thorough cleaning of the projections of the buildings
	Vacuum cleaning of carpets, rugs and furniture articles with cloth type covers Washing of rubber mats
	Sweeping/cleaning of roofs of all buildings within the premises
Fout-del d	Removal of all unwanted/ wild vegetation / grass etc. from all over the premises
Fortnightly Services	Removal of any grease from grease traps/ manholes etc.
Services	
	Opening & testing of rain water pipes, cleaning of top and bottom khurras, etc.

	Cleaning of all open drains
	Dusting/ cleaning of peripheral walls, etc.
Monthly Services	Cleaning of false ceiling, wherever required and feasible.
	Cleaning of manholes, sewer lines etc. with the help of suction machines
	Washing of floor
	Thorough cleaning and buffing of marble & terrazzo skirting
	Replacement of chalk powder in spitting pans

D. <u>Gardening Services(Quetta, Hyderabad & North Nazimabad):</u>

Plants, planters/pots, seeds, seedlings, fertilizers, pesticides, soil, cow dung, water and other	
consumable materials shall be provided by the Client. The major items of Gardening Services under this Contract are as follows:	
a	Routine maintenance and up-keeping of lawns, trees &plants, indoor / outdoor plants,
u l	nurseries / gardening and landscaping works as per requirement
b	Plantation of seedlings/ plants
С	Watering, cleaning of lawns, flowerbeds, plants, trees etc.
d	Cleaning and collection of plants related waste and its disposal away from the
	premises as per the municipality/ Cantonment Board regulations
e	Application of fertilizers/ manure and spraying of pesticides etc.
f	Assessment of required materials/plants etc. for seasonal plantation and submission
	to Client at least one month before the start of particular seasons.
g	Growing and preparation of plants/ cuttings etc
h	Germination, maturation and maintenance of seedlings etc.
	Watering of lawns, flowerbeds, plants, trees etc.
Daily Services	Cleaning of indoor and outdoor plants/ planters, flowerbeds, etc.
	Collection and disposal of plants related waste away from the premises as per the
	municipality/ Cantonment Board regulations
Weekly	Thorough cleaning of lawns, flower beds, plants, trees etc.
Services	Turning/preparation of soil, plowing and mixing of manure/ fertilizer in the lawns,
	flower beds, plants etc.
.	Trimming, thinning, pruning and reshaping of plants etc.
Fortnightly Services	Turning of soil where required
ortnightl Services	Adding fertilizer/ cow dung/ manure in the soil where required
rtr	Application of pesticides where required
Fo	Removal of weeds & wild vegetation from flower beds/ planters,
	Removal of dried leaves and branches etc. from plants
Monthly Services	Trimming, thinning, pruning and reshaping of trees etc.
	Painting of flower pots etc. using paint provided by the Client
	To prepare complete details of materials /plants /seeds /supplements/fertilizers/
	pesticides etc. required for the up-coming quarter/season and submit the same to the
Me	Client at least one months before the particular seasons.
	Growing and preparation of plants for future seasons
	Any other landscaping related work assigned by the Client

E. Plumbing & Pumping Services(Quetta, Hyderabad & North Nazimabad):

Plumbing Services:	
The major items of Services under this Contract are as follows:	



Please note that hardware, fitting & fixtures and Consumable shall be provided by the Client.	
a	Repair/ maintenance works related to water supply and drainage pipelines,
	sanitary fittings, fixtures etc.
b	Repair or replace broken drainage lines, clogged drains, faucets etc.
C	Locate and repair issues with water supply lines
d	Checking of valves, water supply pipelines for any leakage
e	Upkeep of Complete water supply, sewer and drain system
f	Water pump maintenance and functioning services.
g	Filling and management of water in overhead and underground water tanks
h	Dusting, cleaning, greasing/oiling, and other minor works of the system
	Repair/ maintenance works related to water supply and drainage pipelines,
	sanitary fittings etc.
Daily Services	Checking of valves, water supply pipelines for any leakage
	Operation and checking of pumps for water supply
	Filling and management of water in overhead and underground water tanks
Weekly	Complete opening of valves to ensure smooth functioning
Services	
Monthly	Checkup of complete system for any threat and abnormality
Services	

F. Painting Services(, Hyderabad & North Nazimabad):

Painting Services:	
The major items of Services under this Contract are as follows:	
Please note that all consumable materials & hardware shall be provided by Client.	
a	Repair/maintenance works related to painting & wooden polishing woks joinery works.
b	Checking/observing all paintwork inside & outside building including but not limited to emulsion, enamel and weather shied paints.
Daily Services	Repair/maintenance works related to painting & wooden polishing woks joinery
	works.
Weekly	Checking/observing all paintwork inside & outside building
Services	
Fortnightly	
Services	
Monthly	Checkup of complete building blocks for any abnormality
Services	

G. Electrical Services: (Hyderabad & North Nazimabad)

Electrical Services:	
The major items of Services under this Contract are as follows:	
Please note that switch, sockets, fitting & fixtures and Consumable shall be provided by the Client.	
a	Repair/ maintenance works related to electrification works and intercom etc.
b	Connect wiring in electrical circuits and networks ensuring compatibility of
D	components when required
С	Prevent breakdown of systems by routinely inspecting and replacing old wiring
C	and insulated cables, cleaning circuits etc.
d	Perform effective troubleshooting to identify hazards or malfunctions and
d	repair or substitute damaged units

e	Daily checking of floors for any abnormality regarding electrification and services mentioned
f	Daily Resolution of complains of electrification or ACs
g	Cleaning/dusting of fans , DBs , electrical appliances etc.
h	Upkeep of electrical Network
Daily Services	Repair/ maintenance works related to electrification works etc.
	Daily Resolution of complains of electrification or ACs
Weekly	Cleaning and servicing of electric Panels/ DBs with Blowers or Vacuum cleaner
Services	Checking of lighting/Switch Boards etc. and removal of abnormality
	Checking and Tightening of nut/bolts of Electric Panels or DBs
	Cleaning/dusting of fans and electrical appliances etc.
Fortnightly	
Services	
Monthly	Checking of cables and their routes
Services	Checkup of complete system for any threat and abnormality

H. Carpentry Services(Hyderabad & North Nazimabad):

All hardware, ply wood, wood and other consumables shall be provided by the Client.	
The major items of Services under this Contract are as follows:	
a	Repair/ maintenance works related to carpentry and joinery works etc. including alterations in existing partitions, paneling, etc.
b	Checking of doors/wooden material furniture/fixtures
	Fabricating and fixing of wooden paneling over walls if desired by the Client
С	Providing maintenance services with respect to glass works, and false ceiling works
d	Replacement/ adjustment of door locks, hinges, tower bolts, table/drawers locks, catchers, minor repairs works of wooden doors, partitions, workstations, cabinets, tables, drawers, maintenance of glass partitions, floor mounted door closers, aluminum sections, glass works, glass cutting, etc.
Daily Services	Repair/ maintenance works related to carpentry and joinery works, including replacement of door locks, hinges, tower bolts, table/drawers locks, catchers, minor repairs works of wooden doors, partitions, workstations, cabinets, tables, drawers, maintenance of glass partitions, floor mounted door closers, aluminum sections, glass works, glass cutting, etc.
Monthly Services	Survey of complete premises to check all doors, windows, partitions, handles, locks, hinges, push/kick plates, false ceiling sheets, paneling, and allied fittings/ fixtures and note down the defective items that need repairing/ replacement.

I. Painting Services(Hyderabad & North Nazimabad):

The major items of Services under this Contract are as follows:	
Please note that all consumable materials & hardware shall be provided by SBP BSC.	
i	Repair/maintenance works related to painting & wooden polishing woks joinery works.
ii	Checking/observing all paintwork inside & outside building including but not limited to emulsion, enamel and weather shied paints.
Frequency of Painting & Polishing Services	
Daily	Repair/maintenance works related to painting & wooden polishing woks
Services	
Weekly	Checking/observing all paintwork inside & outside building
Services	

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Monthly	Survey of complete premises to check for any abnormality/ works required
Services	

Tools & Equipment (T&E) for Execution of Services

The Service Provider shall bring and maintain all necessary T&E at site which are required for execution of services under the Contract. During pendency of the Contract, if Client finds that the T&E brought by the Service Provider is not sufficient and as per desired quality, the Service Provider shall immediately replace and/or bring/arrange additional T&E for smooth execution of services without any additional cost. Such T&E shall include but not limited to testing and diagnostic instruments if required. In case of failure to arrange and maintain the necessary T&E, Client reserve the right to take punitive action as per the Contract which includes and is not limited to imposition of liquidity damages, termination of contract and forfeiture of Performance Security."



SCHEDULE D TO BID

Services to be performed by Sub-Service Providers

----- Sub-Contracting is not allowed -----



SCHEDULE E TO BID

PROPOSED METHODOLOGY/PROGRAM OF PERFORMING THE SERVICES

As a part of Technical Proposal and in accordance with Schedule of Approximate Areas for Services and frequency, bidder shall provide a complete program of services with proposed resources deployment as per the table below;

Table-1: Resources Proposed at SBP BSC Hyderabad:

S. No	Component of Premises	Service Requirement	Services Daily Schedule	Proposed Services Management Plan
Janit	orial Services			
1.	CM section, DCM's & CO's chambers at 1 st & 2 nd Floor with all washrooms and other works.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
2.	SMU, GSU, IMU, , SPU, with all washrooms, Vault lobby and shredding chambers.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
3.	Engg, VD, Day care, Girls common room, with all washrooms, Vault lobby and shredding chambers.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
4.	Banking Hall GF, Duty Room, Security Office, all washrooms, Main entrance.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
5.	All External Area including Vaults lobby, Shredding chamber.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc	08:00 AM to 5:30 PM	
6.	AC plant Room, Examination Halls, external washrooms, entrance of Vaults & adjacent areas, Ramp & parking area and the other works.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
7.	All Annexe Building complete with dispensary, police dormitory, Staff Canteen, guards room, bachelor flats, Guest House, with all washrooms and the other works.	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	
8.	All the open areas of Gate 1 & 2 open area around Tower Block, Banking Hall & Cleaning of furniture/ computer accessories, window/door	Janitorial, Cleaning, sweeping, mopping, dusting, disinfection etc.	08:00 AM to 5:30 PM	

For Bank

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		08:00 AM to
	O,	5:30 PM
	Janitorial, Cleaning,	
	sweeping, mopping,	08:00 AM to
	dusting, disinfection	5:30 PM
floor with roof area.	etc.	5:50 FM
orial Services for DR Center		
Innitorial Corrigon for DD	Janitorial, Cleaning,	08:00 AM to
· ·	sweeping, mopping,	5:30 PM
Center	dusting,	5:50 FM
ening Services		
	Gardening Services	08:00 AM to
Entire office premises		5:30 PM
rvisory & Maintananca Sarvice)C	3.33
visory & Mannemance Service		
Entire Office Premises		08:00 AM to
Entire Office Freninses	Set vices	5:30 PM
	Tachnical Supervisory	
Entire Office Premises		08:00 AM to
Entire Office Frenitses	Sel vices	5:30 PM
	Dlumbing Compiens	08:00 AM to
Entire Office Premises	Fluilibilig Services	
	C C	5:30 PM
Entire Office Premises	Carpentry Services	08:00 AM to
	Dainting Cosseins	5:30 PM
Entire Office Premises	Painting Services	08:00 AM to
0.00		5:30 PM
	T1 1.0	08:00 AM to
	Electrical Services	5:30 PM
		2.002.11
= =		08:00 AM to
areas along gate no 1,2 & 3,	Electrical Services	5:30 PM
parking areas, pump room,		J.30 F IVI
observations posts.		
	Janitorial Services for DR Center Janitorial Services for DR Center Ening Services Entire office premises Office Building All Floors From Ground to 9th Floor and Roof Top. Annexe/ CM Residences including all open areas and areas along gate no 1,2 & 3, parking areas, pump room,	Water Tanks Cleaning and the other misc. works. All the open areas of Gate 3 open area and passages and galleries around the CM and Annexe Residences. All the gymnasium, police guards' room, Meeting rooms. Stores etc. from 1st floor to 4th floor with roof area. Drial Services for DR Center Janitorial Services Entire office premises Froisory & Maintenance Services Entire Office Premises Carpentry Services Entire Office Premises Electrical Services Electrical Services

Table-2 Resources Proposed at SBP BSC Quetta:

S. No	Component of Premises	Service Requirement	Services Daily Schedule	Proposed Services Management Plan
Janitorial Services				

1	CM section, DCM's chambers, Board Room, Meeting Room, with all washrooms and other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
2	Dining Hall, Server Room & all Units at 1st Floor with all washrooms and other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
3	Banking and Cash areas all washrooms at ground floor and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
4	Duty room, SO office all washrooms at ground floor and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
5	Banking Hall, BPAS Hall, Counters, VD, DNS Hall, all washrooms at ground floor and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
6	Heavy Tender Hall, Main entrance, all washrooms at ground floor and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
7	All the Vaults, AC plant Rooms, all washrooms, entrance of Vaults & adjacent areas	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
8	BDS Hall, Ramp & parking area and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
9	Annexe Building complete with dispensary, police barracks, with all washrooms and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
10	Staff Canteen, guards room, CM Residence with all washrooms and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
11	Bachelor flats, Guest House, Guest Hostel, with all washrooms and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
12	Gymnasium, Police CPs, Mosque area etc. with all washrooms and the other works assigned to them.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	
13	All the open areas of premises, lawns, public washrooms, & Cleaning of furniture/	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM	

	computer accessories, window/door glasses.		
14	Cleaning of Roofs, Water Tanks Cleaning and the other misc. works assigned to him.	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5-30 PM
Gard	ening Services		
15	Lawns & Green Areas in front & around Office Building	Gardening services	08:00AM to 5-30 PM
16	Lawns & Green Areas in front & around CM Residence & family accommodation area	Gardening services	08:00AM to 5-30 PM
17	Lawns & Green Areas in front & around Hostel & Bachler area	Gardening services	08:00AM to 5-30 PM
18	Indoor Plants at Office Building, Flats, Guest Houses and at all other areas	Gardening services	08:00AM to 5-30 PM
Supervisory & Maintenance Services			
19	Entire office premises	Supervisory Services	08:00AM to 5-30 PM
20	Entire office premises	Plumbing & Pumping Services	08:00AM to 5-30 PM

Table-3 Resources Proposed at SBP BSC North Nazimabad Office:

S. No	Component of Premises	Service Requirement	Services Daily Schedule	Proposed Services Management Plan
Janit	orial Services			
1.	Office Building Ground Floor		08:00AM to 5- 30 PM	
2.	Office Building first Floor	Janitorial, Cleaning,	08:00AM to 5- 30 PM	
3.	Office Building second Floor	sweeping, mopping, dusting, etc.	08:00AM to 5- 30 PM	
4.	Office Building third Floor		08:00AM to 5- 30 PM	
5.	Canteen Building	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5- 30 PM	
6.	Hostel Block A	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5:30 PM	
7.	Hostel Block B	Janitorial, Cleaning, sweeping, mopping, dusting, etc.	08:00AM to 5:30 PM	

	Hostel Block C	Janitorial, Cleaning,	08:00AM to	
8.	Hostel Block G	sweeping, mopping,	5:30 PM	
		dusting, etc.	0.00111	
_	Office Annexe Residence	Janitorial, Cleaning,	08:00AM to	
9.		sweeping, mopping,	5:30 PM	
		dusting, etc.		
10	Office building Security	Janitorial, Cleaning,	08:00AM to	
10.	Offices.	sweeping, mopping,	5:30 PM	
		dusting, etc.		
11	Office Building all open Areas	Janitorial, Cleaning,	08:00AM to	
11.	etc.	sweeping, mopping,	5:30 PM	
		dusting, etc.		
12.	Hostel Blocks open areas	Janitorial, Cleaning,	08:00AM to	
12.		sweeping, mopping,	5:30 PM	
		dusting, etc.		
13.	Office building vault area	Janitorial, Cleaning,	08:00AM to	
15.		sweeping, mopping,	5:30 PM	
		dusting, etc.		
14.	Office building dispensary	Janitorial, Cleaning,	08:00AM to	
	area	sweeping, mopping,	5:30 PM	
	0.00	dusting, etc.	00.00474	
15.	Office building parking area	Janitorial, Cleaning,	08:00AM to	
		sweeping, mopping,	5:30 PM	
	DDC and and an artificial	dusting, etc.	00.00414	
16.	BDS and notes examination	Janitorial, Cleaning,	08:00AM to	
	area	sweeping, mopping, dusting, etc.	5:30 PM	
	All the open areas of Gate 1, 2,	Janitorial, Cleaning,	08:00AM to	
17.	3,4,5	sweeping, mopping,	5:30 PM	
	3,1,3	dusting, etc.	3.30 T M	
	Cleaning of Roofs	Janitorial, Cleaning,	08:00AM to	
18.	dreaming of reous	sweeping, mopping,	5:30 PM	
		dusting, etc.		
1.0	Water Tanks Cleaning	Janitorial, Cleaning,	08:00AM to	
19.	5	sweeping, mopping,	5:30 PM	
		dusting, etc.		
20	Other misc. area and works	Janitorial, Cleaning,	08:00AM to	
20.		sweeping, mopping,	5:30 PM	
		dusting, etc.		
Gard	ening Services			
21.	lawn at office building	Gardening services	08:00AM to	
	adjacent to gate No. 1	200 11000	5:30 PM	
22.	lawn at office building		08:00AM to	
۷۷.	adjacent to gate No. 2	Gardening services	5:30 PM	
	adjacent to gate No. 2		J.JU I IVI	
23.	lawn at office building	Candonin-	08:00AM to	
	adjacent to generator area	Gardening services	5:30 PM	

24.	lawns at Hostel blocks	Gardening services	08:00AM to 5:30 PM	
Supe	rvisory & Maintenance Service	s		
25.		Janitorial	08:00AM to 5-	
		Supervisory Services	30 PM	
26.		Technical	08:00AM to	
		Supervisory Services	5:30 PM	
27.		Carpentry Services	08:00AM to	
		car pentry services	5:30 PM	
28.	Entire Premises of SBP BSC Office Building (Ground Floor	Painting Services	08:00AM to	
			5:30 PM	
29.	to 3 rd Floor), Canteen Building,	Electrical Services	08:00AM to	
	Hostel Blocks A,B & C. Annexe	Office Complex	5:30 PM	
30.	Residence , Security Offices,	Electrical Services	08:00AM to	
	Sports Complex	Hostel & Sports	5:30 PM	
21		Complex	07:00 AM to	
31.		Plumbing & Pumping Services	3:00 PM	
32.		Plumbing & Pumping	03:00 PM to	
34.		Services	11:00 PM	
33.		Plumbing & Pumping	11:00 PM to	
55.		Services	7:00 AM	

(Bidding Documents-Section-VI-Part-2)

Section VI – CONDITIONS OF CONTRACT



A. GENERAL CONDITIONS OF CONTRACT (GCC)

. General Provisions

- 1.1.1. Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
 - a) "Applicable Law" means the laws and any other instruments having the force of law in the Islamic Republic of Pakistan.
 - b) "Authorized Officer" means the person notified by Client to act as the officer in-charge for the purpose of the implementation of Contract and named as such in the Work Order or Letter of Acceptance.
 - c) "Confidential Information" means all information (including copies" however disclosed including any Intellectual Property Rights (IPR), documents, ideas, computer programs, specifications, plans, drawings, pricing, marketing and customer information, information relating to market opportunities or business affairs and any other information marked or by implication, confidential or of commercial value.
 - d) "Client" means SBP Banking Services Corporation, that signs the Contract for the Services with the selected Service Provider.
 - e) <u>"Contract"</u> means the legally binding written agreement signed between the Client and the Service Provider, which includes all the attachments and appendices thereto, and all documents incorporated by reference therein.
 - f) "Day" means a Gregorian calendar day unless indicated otherwise.
 - g) "GCC" means these General Conditions of Contract;
 - h) "Government" means the Government of the Islamic Republic of Pakistan;
 - i) "Party" means the Client or the Service Provider, as the case may be, and "Parties" means both of them;
 - j) **"Services"** means the work to be performed by the Service Provider under this Contract.
 - k) **"Service Provider's Bid"** means the completed Bidding Documents submitted by the Service Provider to the Client
 - "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;
 - m) **"Specifications"** means the specifications of the service included in the Bidding Documents submitted by the Service Provider to the Client
 - n) "Service Points" are the number of locations of services where service provider is required to provide uninterrupted services, simultaneously.
 - o) "Service Provider" means the person whose tender/bid has been accepted by the Client and the legal successors in title to such person, but not (except with the consent of the Employer) any assignee of such person.
 - p) **"Service Provider's Employee"** employees of the Service Provider.

1.1. Definitions

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1.2. Applicable Law	1.2.1. The Contract shall be governed by the laws of the Islamic Republic of Pakistan.
1.3. Language	1.3.1. This Contract has been executed in English/Urdu, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract
1.4. Notices	1.4.1. Any notice, request, or consent made under this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, email, or facsimile to such Party at the address specified in the SCC.
1.5. Location	1.5.1. The Services shall be performed at such locations as are specified in at Section VI and, where the location of a particular task is not so specified, at such locations in Pakistan, as the Client may approve.
1.6. Authorized Representatives	1.6.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Client or the Service Provider may be taken or executed by the officials specified in the SCC.
1.7. Instructions, ,Inspection and Audit by the Client	 1.7.1. The Service Provider shall carry out all instructions of Client communicated through the authorized person which comply with the applicable laws where the Buildings/ Premises are located. 1.7.2. The Service Provider shall upon reasonable notice by the Client allow the Client's Management, its auditors to inspect, examine and audit its accounts and records which are directly relevant to the performance of the Services as outlined in this contract and to have them audited by auditors appointed by the Client if so required by the Client.
1.8. Taxes, Duties and other applicable laws	 1.8.1. The Service Provider shall organize to pay its own and its employees taxes, and the Client is authorized to withhold any tax from payment to the Service Provider and to deposit the same into the Governmental Treasury. The Service Provider shall also ensure compliance with local laws and applicable regulations. 1.8.2. Any additional tax, levies, duties, or modification in the existing rates of tax and other applicable laws imposed during the pendency of this contract shall be adjusted in the contract price by both parties.
1.9. Priority of Contract Documents	1.9.1. The Contract and Documents are to be taken as mutually explanatory. Ambiguities or discrepancies between the documents shall be promptly brought to the attention of Client for clarification. In case of conflict between the documents, the most stringent requirement shall be deemed to be included in the Contract as determined by Client.
1.10. Services	1.10.1.The Services include as mentioned in bidding documents and in accordance with Client's requirements, industry best practices.
1.11. Service Execution Schedule	1.11.1.The Services Provider shall provide and ensure uninterrupted services as per Scope of Services. Client however, reserves the right to make adjustments, changes, alterations in the service timings depending upon the requirements of the Client which will be communicated to the Service Provider from time to time. 1.11.2.The Services Provider shall be obliged to complete the Services as assigned under the Contract during the service schedule fixed by the Client and if the Service Provider has to spend time beyond the

Client shall not be responsible for any extra payment. 1.11.3.If required on holidays, the Service Provider shall be obliged to manage the Services in such a manner as necessary for the execution of the Services under the Contract. If the Service Provide the requisits services, Client is entitled to impose Liquidate Damages as per clause – 3.11. 1.11.4.The Service Provider shall have to coordinate with the authorize officer of the Client in advance if he wants to execute the service beyond the services schedule to perform his contractual obligation under the Contract. 1.11.5.If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of its representative the Service Provider shall provide as a replacement after fulfillmen of requirements as per Client's security protocol/requirement. 1.11.6.If Client finds that any of the Service Provider's representative have (i) committed serious misconduct or have been charged with havin committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of any of its emplyees, the the Service Provider shall, arrange for a replacement. 1.12. Attendance of Meetings 1.13. The Service Provider shall attend all the meetings, when called by the Contract, without any compensation from Client. Notwithstanding to any provision contained in the Contract, the Service Provider shall be exclusively responsible for the following during the currency of the Contract: 1.13.1 The Service Provider shall maintain good order at the premises a communicated by Client from time to time during execution of the services. The Services shall be fit for the express or implie purposes for which supplied. 1.13. Service Provider shall follow professional official etiquette industry best practices and adequate standards of hygiene while executing the services like avoidance of abusive language by it employees, ensure proper dressing/uniform as per location of the service provider shall not act in a way which i		
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Services under this Contract. 1.13.4 The Service Provider shall bring at site all equipment including but	Liabilities and Warranties By The	Notwithstanding to any provision contained in the Contract, the Service Provider shall be exclusively responsible for the following during the currency of the Contract: 1.13.1 The Service Provider shall execute and deliver Services as mentioned in the Contract in accordance with Client's requirements, relevant rules, regulations, standards, safety measures and shall maintain good order at the premises as communicated by Client from time to time during execution of the services. The Services shall be fit for the express or implied purposes for which supplied. 1.13.2 Service Provider shall follow professional official etiquette, industry best practices and adequate standards of hygiene while executing the services like avoidance of abusive language by its employees, ensure proper dressing/uniform as per local culture/norms by displaying service provider cards for identification and any others practices which are followed in Client. Service Provider shall not act in a way which is prejudicial to Client's interests or business; 1.13.3 The Service Provider/or their resources to hold requisite power, authority and valid license and authority to carry out the Contract and deliver Services mentioned in the Contract. The Service Provider shall obtain or renew all permits, NOCs, licenses, certificates or registrations etc. that may be required to perform the



	the services under the Contract. The Service Provider shall ensure
	the equipment remain in working order.
1.13.5	The Service Provider shall adhere to all directions of Client and
	observe security protocol as per Client's requirement for execution
	of services like security clearance of its employees, etc. for which
	documents / data shall also be provided to Client. The Service
	Provider warrants that its employee(s) have no criminal record and
	shall not indulge in any criminal activity. The Service Provider
	agrees that if Client is not satisfied with the services of its resources
	for execution of services, necessary replacements will be arranged
	and Client shall have exclusive right to not accept the services of any
	service provider resource.
1.13.6	Any breach by Service Provider of this Clause, shall constitutes a
	material breach of the Contract and may lead towards Termination
	as per Clause-2.6.2 In addition, Client shall be entitled to require
	Service Provider to (a) remedy the breach at its cost; (b) pay for it
	to be remedied; or (c) repay all amounts already paid for the
	defective Services.

2. Commencement, Completion, Modification, and Termination of Contract	
2.1. Effectiveness of Contract	2.1.1. This Contract shall come into effect on the date the Contract is signed by both parties or such date as may be stated in the SCC or work order.
2.2. Duration of Contract	2.2.1. The duration of this contract shall be twelve (12) months, renewable for further two years on mutual consent on the same rates, terms and conditions subject to clause 5.2 or any other clause of this Contract.
2.3. Extension of Contract	2.3.1. The Contract may further be extended on same rates, terms and conditions (subject to clause 5.2 or any other clause of this Contract) for a period suitable to Client to call new tenders and award of a fresh contract.
2.4. Modification/ Variations	2.4.1. Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or the Contract Price, may only be made by written agreement between the Parties in compliance with PPR-2004.
2.5. Force Majeure	2.5.1. Definition For this Contract, "Force Majeure" means an event that is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances. The Party affected by Force Majeure shall on the occurrence of the event leading to Force Majeure immediately notify the other Party in writing and take all reasonable steps to overcome the Force Majeure. If the Force Majeure persists the affected Party may terminate this contract as per clause 2.6 of the Contract because of Force Majeure. 2.5.2. No Breach of Contract The failure of a Party to fulfill any of its obligations under the Contract shall not be considered to be a breach of or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the party affected by such an event;

- a. has taken all reasonable precautions, due care and reasonable alternative measures to carry out the terms and conditions of this Contract, and
- b. has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3. Extension of Time

Any period within which a Party shall, under this Contract, complete any action or task or additional task shall be extended for a period equal to the time during which such Party was unable to perform such activities as a result of Force Majeure or on the advice of Client.

2.6.1. **By the Client**

The Client may terminate this Contract, by not less than fourteen (14) days written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (g) of this **Clause 2.6.1**:

- a) if the Service Providers do not remedy a failure in the performance of their obligations under the Contract,
- b) if the Service Provider becomes insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Service Provider/s are unable to perform a material portion of the Services for not less than sixty (60) days; or
- d) if the Service Provider/s, in the judgment of the client has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- e) If The Service Provider's employees commit a serious crime within the premises which can result in police action under Penal Code of Islamic Republic of Pakistan.
- f) if the Service Provider does not maintain a Performance Guarantee under **Clause 3.12**
- g) if Service Provider materially or consistently breaches the Contract including failure to correct performance deficiencies as mentioned under the **Clause 7.2**.
- h) Client in its sole discretion, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Client's convenience, the extent to which performance of the Service Provider under the Contract is terminated, and the date upon which such termination becomes effective.

2.6.2. By the Service Provider

The Service Provider may terminate this Contract, by not less than sixty (60) days" written notice to the Client, such notice to be given, if the Client fails to pay any amount to the Service Provider under this Contract and not subject to dispute pursuant to **Clause 7** within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue.

2.6.3. Payment upon Termination

Upon termination of this Contract under **Clauses 2.6.1 or 2.6.2**, the Client shall make the following payments to the Service Provider:

 a) Payment of services under Clause 6 for Services satisfactorily performed by the Service before the effective date of termination;

2.6. Termination



c)	except in the case of termination under paragraphs (a), (b), (d), (e), (f) of Clause 2.6.1 , reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract. If the total amount already released by client exceeds any payment due to the Service Provider, the difference shall be recovered from the payable amounts and/or the Retention Money/Performance Security.
d)	In case of termination under Clauses 2.6.1 except under Paragraphs (c) and (h), performance security shall be forfeited.

3. Obligations of the Se	3. Obligations of the Service Provider		
3.1. General	 3.1.1. The Service Providers shall perform the Services in accordance with the Description of the Services and the Activity Schedule, and carry out their obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices. The Service Provider shall always act in good faith in respect of any matter relating to this Contract or to the Services, and shall at all times support and safeguard the Client's legitimate interests in any dealings with Sub Service providers or third parties. 3.1.2. The Service Provider will ensure continuity of services without interruption as per requirement. 3.1.3. In the course of the performance of the services the Service Provider shall comply with all requirements of the Client. 3.1.4. The Service Provider shall comply with all applicable laws, rules and regulations, instructions and customary practices of the Client in Pakistan. 3.1.5. The Service Provider shall promptly notify the Client of any matter coming to their knowledge that could have a material effect on the business or affairs of the Client. 3.1.6. The Service Provider shall disburse the salaries/wages/remuneration to its resources through Bank Account Transfer before 5th of each month and shall maintain verifiable evidence of such disbursement(s). The Service Provider shall comply with any code of conduct provided to the Service Provider by the Client from time to time and shall conduct themselves in a manner which is not prejudicial to the interest and business of the Client. 		
3.2. Indemnity	 3.2.1. The Service Provider agrees to indemnify the Client and hold it harmless against all liabilities, including judgements and cost of litigation, for anything done or omitted by the service provider in the execution of this Contract. 3.2.2. Any claims of service provider's current employees or ex-employees, or associates, or their heirs whether against the Service Provider, other Service Providers working within the same premises or any other person, regarding deals made at personal level by the staff or personal matters or deals carried out in whatsoever form, manner or capacity. 3.2.3. Any Government Permits, Licenses, etc. that may be required for performing the services contemplated under the Contract. 3.2.4. Any tax, government duties, insurance contributions and other taxes or social security contributions in respect of Service Provider's 		



3. Obligations of the S	Service Provider
	employee(s) or sub-service provider of Service Provider together in each case with any interest, fines or penalties thereon
	3.2.5. All claims of compensation by an employee of Service Provider, his family or legal heirs or any other agency, autonomous body, any NGO or government department, arising from injury, disability, ill health or death of any of his employees during the currency or expiry of this Contract while performing any services under this Contract or any claim regarding the medical care or treatment expenses submitted by the employee or ex-employee of the Service Provider or their legal heirs.
3.3. Conflict of	3.3.1. Service Provider and Service Provider's employee (s) Not to
Interests	Benefit from Commissions and Discounts. Payment against the services under Clause 6 shall constitute sole payment to the Service Provider. The Service Provider shall not accept for their benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract, and in discharge of their obligations under this Contract. The Service Provider shall ensure that the Service Provider's Employee(s), or their affiliates shall not receive any additional payment.
	3.3.2. Prohibition of Conflicting Activities
	a) Neither the Service Providers nor their affiliates shall engage, either directly or indirectly, in any activities during the term of this Contract, any business or professional activities in the Islamic Republic of Pakistan which would conflict with the activities assigned to them under this Contract;
3.4. Confidentiality	 3.4.1. Information relating to evaluation of bids and recommendations concerning to award of the contract shall not be disclosed by the SBP BSC to the Service Provider or to any other person who is not officially concerned with the process, until the announcement of the result of evaluation. 3.4.2. The Service Provider shall not disclose or attempt to make public any information relating to the bidding documents, bidding process and
	award of the contract to any person or entity without the Bank's prior written consent.
	3.4.3. In case of any disclosure related to the bidding process and contractual obligations at any stage by any Service Provider, SBP BSC may reject its bid and/or terminate the contract Service Provider.
3.5. Contractual Liability Insurance	 3.5.1. From the Commencement Date until the expiry of the Contract, the risks of personal injury, death, and loss of or damage to property of Client and third Party due to the negligence of the Service Provider, its employees, associates, sub-Service Provider, assigns etc. (including, without limitation, the tiles, cables, wood works, paint/polish, flower pots, plants, fixtures, metallic items etc.), all such risks are Service Provider's risks. The Service Provider shall have to make good all damages/losses to Client. In case of failure, Client reserve all legal rights including but not limited to deduction from any money of the Service Provider with the Bank. 3.5.2. The Service Provider shall indemnify and keep indemnified Client, at all times against any loss, claim, damage, charge occurred to Client due to negligence or fraud committed by Service Provider or its employee. The Service Provider may, to protect themselves, obtain "Contractual"

3. Obligations of the S	Service Provider
g	Liability Insurance" to cover all claims related to Negligence /
	Fraud/theft if any, committed by the Service Provider or its
	employees but this is not obligatory. If the Service Provider obtains
	the above insurance, Service Provider shall be responsible to
	indemnify Client regardless of the payment of the insurance amount
	paid by the insurance company to the Service Provider. Failure of the
	Service Provider to pay the Client's claim shall authorize Client to
	deduct the claimed amount from the amount payable to Service
	Provider.
3.6. Service	3.6.1. The Service Provider shall obtain the client's prior approval in writing
Providers'	before taking any of the following actions:
Actions	a) entering into a subcontract for the performance of any part of the
Requiring	Services,
Client's Prior	b) changing the schedule of activities;
Approval	c) any other action that may be specified in the SCC.
	3.7.1. The parties agree that this contract creates an independent Service
	Provider relationship, not an employment relationship. The Service
	Provider acknowledges and agrees that the client will not provide the
	Service Provider or the Service Provider's employee(s) any fringe
	benefits or for the reimbursement of any expenses, including without
	limitation any medical or pension payments, and that income
3.7. Independent	tax/withholding tax is Service Provider's responsibility. 3.7.2. The Service Provider shall be exclusively responsible for paying the
Service	salary and other emoluments and providing the benefits to which each
Provider Status	of The Service Provider employee (s) is entitled under his/her
1 Tovider Status	contract with The Service Provider. All claims made by the Service
	Provider's employee (s) shall be dealt with exclusively by the Service
	Provider.
	3.7.3. None of the Service Provider's employee (s) shall be entitled to seek
	employment with the client merely on the ground that he/she had
	been posted by the Service Provider at any of the premises of Client
	for performance of this contract.
	3.8.1. The Service Provider shall be responsible to comply with all applicable
	laws of the land to fulfill the regulatory payments under Labor Laws
	which includes but not limited to:
	f. Payment of at-least minimum wages, salaries, remuneration as
	notified by the respective Government.
	g. Ensure EOBI, Social Security registration of its resources and
3.8. Compliance	regular payment of contributions.
with all the	h. Group Life and Medical Insurance.
Regulatory	i. Casual, medical and maternity or any other leaves as per applicable
Requirement	laws.
_	j. Gratuity and any other requirement as per applicable laws.
	3.8.2. The Service Provider will ensure that the terms and conditions of
	employment/ service of its employees are compliant and in
	accordance with the applicable labor laws existing in Pakistan and any
	of the Provinces in Pakistan
	of the Provinces in Pakistan. 3.8.3. The Service Provider shall take all practicable steps to ensure that all of

3. Obligations of the S	3. Obligations of the Service Provider		
3.9. Reporting Obligations	3.9.1. The Service Provider shall submit to the client the reports and documents specified in the Bidding document or otherwise, as and when required by the client.		
3.10. Documents Prepared by the Service Providers to Be the Property of the Client	3.10.1.All, reports, and other documents and software submitted (if any) by the Service Provider under Clause 3.9 shall become and remain the property of the client, and the Service Provider shall during the execution of Contract and in any case not later than upon termination or expiration of this Contract, deliver all such documents and software to the client, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Future use of these documents by the Service Provider shall be subject to approval of Client.		
3.11. Penalties / Liquidated Damages	 3.11.1.For each deficiency and poor service, Client will impose a penalty amounting up to 1.5 times of its daily respective services fee (i.e. monthly fee of respective services for ongoing year/30) per event without prejudice to any other remedy or relief available to Client under the Contract and / or applicable law. The deduction of the penalty does not relieve the Service Provider to provide services as mentioned in the Agreement. 3.11.2.In addition to the above penalty, the Client would be entitled to deduct actual cost of repairing or replacement thereof, if damage occurs to any property of Client and / or third party due to any fault on the part of the Service Provider. 3.11.3.Without prejudice to above, the Service Provider shall have to deploy extra resources, to meet the service quality standards at no extra cost to Client as and when required. 3.11.4. Client may impose penalty equal to 1/30 of the respective monthly invoice in case of non-disbursement of salaries/wages/remuneration within the date specified in the Contract. 		
3.12. Performance Guarantee	 3.12.1.The Services Provider shall furnish a Performance Guarantee equal to 5% of the Contract Price stated in Letter of Award / Acceptance in the shape of Bank Guarantee/Bank draft issued from schedule bank in Pakistan, which will be valid 28 days beyond the Contract Period. Such Performance Guarantee will be released when Service Provider has successfully completed the Contract and performed all its obligations under the Contract. 3.12.2.Notwithstanding anything contained in the Contract and / or applicable law the Performance Guarantee shall be forfeited if the Services Provider fails to perform its obligations under the Contract. 		
3.13. Early Warning by the Service Provider	3.13.1. The Service Provider shall warn Client in writing at the earliest opportunity of specific likely future events, problems or circumstances whether on Service Provider's part or on Client's part, that may adversely affect the quality of Services. The Service Provider should also provide the details of likely corrective measures required. 3.13.2. Client shall evaluate and decide the corrective measure to be adopted as soon as reasonably possible.		

3. Obligations of the S	3. Obligations of the Service Provider	
	3.13.3.If the Service Provider fails to give an early warning without any justified reason he shall be held responsible for all the consequences thereof.	
3.14. Declaration	 3.14.1. The Service Provider hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Client through any corrupt business practice. 3.14.2. The terms and conditions and the Schedules thereto represent the entire Contract and understanding between Client and the Service Provider, in relation to the subject matter hereof and supersede all previous agreements and/or understandings between the parties in relation thereto. 3.14.3. If any provision of the Contract is found by any court or competent authority to be invalid, unlawful or unenforceable, that provision shall be deemed not to be a part of the Contract and it shall not affect the enforceability of the rest of the Contract. 3.14.4. Unless expressly provided, no term of this Contract is enforceable by any third party. 3.14.5. This Contract is personal to Service Provider and Service Provider shall not assign or subcontract any of its rights or obligations under it without Client's prior written consent. Any subcontracting shall be on terms consistent with these Conditions. 3.14.6. The Contract shall be governed by the laws of Pakistan and Service Provider and Client agree to submit to the exclusive jurisdiction of the courts in Pakistan. 	

4. Scope of services	
4.1. Description of Services to	4.1.1. The scope of services to be performed by the Service
be performed by the Service	Provider are described at Section VI-Part-1.
Provider	

5. Obligations of the Client	
5.1. Provide	5.1.1. The Client shall at the request of Service Provider, provide the
information	information on the code of conduct and security procedures. The Client
about the code	shall immediately notify the Service Provider of any changes to the
of conduct	same during the continuance of this Contract.
	5.2.1.If after bid submission date, a change occurs to any Federal and/or
	Provincial Law or any regulation or bye-law, notification of any local or
	other duly constituted authority, or the introduction/revision of any
	such Federal and/or Provincial Law, regulation or bye-law especially
	labor laws regarding revision in minimum wage or any other statuary
5.2. Change in the Applicable Law	benefits for the labor force, notification which causes addition or
	reduction in the cost of Service such additional or reduced cost shall be
	added to or deducted from the Contract Price as per following
	procedure:
	a. Adjustable Portion of Bid Price (AP)
	i. Monthly wage

	ii. Employees Old Age Institution (EOBI)	
	iii. Employees Social Security Institution (ESSI)	
	iv. Annual Leave Amount	
	- I	
	vi. Sales Tax on Services	
	b. Non-adjustable Portion of Bid Price (NAP)	
	i. Group Life Insurance	
	ii. Medical Insurance	
	iii. Cost of Equipment	
	iv. Cost of Uniform	
	v. Overhead	
	vi. Profit	
	vii. Income Tax	
	The price adjustment will be made only on adjustable portion as per following	
	equation:	
	P1 = Mr + Sr + Er + Gr + AL(r) + STr + NAP	
	Where:	
	P1 (Revised monthly Payable to the Service Provider.	
	amount)	
	Mr (Revised Wage) Mx+(Wn-Wo)	
	Sr (Revised Social security) will be calculated as per applicable law	
	Er (revised EOBI) As notified from time to time	
	Gr (Gratuity) will be calculated as per applicable law	
	AL(r) Annual Leave will be calculated as per applicable law	
	amount	
	STr (Sales Tax on Services) will be calculated as per applicable law	
	Base Price Indices	
	Mx is Rate quoted by bidder	
	Wo is Base minimum wage at the time of bid submission	
	Current Price Indices	
	Wn is Revised monthly minimum wage rate	
	5.2.2.The Service Provider shall substantiate price adjustment bill wit	
	• • •	
	supporting relevant documents including government notifications et	
	in evidence.	
5.3. Services and	5.3.1. The Client shall make available to the Service Provider the Services and	
Facilities	Facilities, if any provided in the Contract.	
5.4. Assistance and	5.4.1. No assistance regarding exemption will be provided by the Client.	
Exemptions 5.5. Access To The	5.5.1. Before the commencement of the Contract, Client will provide access	
Buildings/	of Service Provider and Service Provider's employee(s) (after	
Premises And	verification and clearance by the police or other investigation agency	
Stores	as per Client's Security Protocol), to all concerned parts of the	
Stores	buildings/ Premises where Services are to be provided under the	
	Contract.	
	5.5.2. The Service Provider shall allow and ensure easy access of authorized	
	person(s) of Client to his office, store or other areas under his control	
	while providing the Services under the Contract.	

5.6. Performance /	5.6.1. Client will provide a Performance certificate during pendency of	
Completion	Contract and completion Certificate after completion of Contract to the	
Certificate	Service Provider on his written request.	

6. Payments to the S	ervice Provider
6.1. Payments	6.1.1. The Service Provider's payment shall not exceed the Contract Price/rates and shall be a fixed lump-sum including all other costs incurred by the Service Providers in carrying out the Services. Except as provided in Clause 5.2 , the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments under Clauses 2.4 and 6.3 .
6.2. Contract Price	 6.2.1. The Contract Price means sums stated in Notification of Award as payable to Service Provider for execution of Services and remedying defects therein as well as additional services and extensions. 6.2.2. Prices payable to the Service provider as stated in the Contract are not subject to any adjustment during the performance of the contract except as otherwise specified in the Contract.
6.3. Payment for Additional Services	6.3.1. In case of additional services beyond daily service duration are required, the Service Provider shall have to arrange and provide the additional services on written or verbal request of Client at any time. Client shall make an additional payment to the Service Provider on pro-rata basis of the relevant BOQ item/Price Schedule as following equation: Monthly charges as Per proposed Provider on pro-rata basis of management plan (9 hours)
6.4. Terms and Conditions of Payment	6.4.1. The payments shall be made to the Service Provider on monthly basis after adjustment of any claims/ deduction against the Service Provider. 6.4.2. In case of unavailability of services, Client will make deductions accordingly. However, deduction mechanism will be based on formula used for pro-rata calculation as mentioned below: Monthly charges Resources as per as per the Price proposed Proposed Number of days for which services services remained unperformed
	 6.4.3. Payments will be made upon submission of invoice/s, after confirmation of satisfactory services by authorized officer of Client on a monthly basis. Furthermore, payments will be made to the service provider as per actual services rendered against the services after adjusting the additional/unperformed services or reduction of service, as mentioned in the Contract or subsequently conveyed by the Client. 6.4.4. With every monthly invoice for release of payment, the Service Provider shall attach evidence of timely disbursement of wages/salaries/remuneration and other regulatory payments to its resources used under this contract for the preceding month.

6. Payments to the S	Service Provider
	 6.4.5. With the Final Statement / Bill, the Service Provider shall give to the Client a written discharge as per the format attached confirming that the total of the Final Statement/Bill represents full and final settlement of all monies due to the Service Provider arising out of or in respect of the Contract. 6.4.6. After completion of the contract, the service provider will sign the contract closure certificate.
6.5. Currency of Payment	6.5.1. All Payments shall be made in Pak. Rupees.
6.6. Taxes and Duties	 6.6.1 All applicable taxes shall be deducted by Client at source unless a valid tax / duty exemption certificate is submitted by the Service Provider. 6.6.2 The Service Provider is bound to pay provincial and other taxes, duties, liabilities, license fees etc. due to concerned department directly, and is bound to discharge all duties and liabilities in this regard. Any concealing facts in this regard would lead to termination of Contract and blacklisting etc.

	7. Quality Control
7.1. Performance	7.1.1. The Service Provider will maintain the highest level of service standards
Standards	as per best industry practice or as specified in this contract.
7.2. Correction of	7.2.1. Client shall check the Service Provider's work and bring to the
Defects, and	knowledge of the Service Provider of any defects that are found. Such
Penalty for	checking shall not affect the Service Provider's responsibilities.
Lack of	7.2.2. The Client's authorized Officer shall serve a written warning to the
Performance	Service Provider to improve the quality of Services and remove the
	deficiencies. For each deficiency and poor service, Client will impose a
	penalty as per Clause 3.11.
	7.2.3. The Service Provider shall adhere to service standards accordingly and
	cover the performance gaps. Failing which, Client may issue notice to
	the Service Provider.
	7.2.4. If the Service Provider fails to deliver the Services as per Contract,
	despite previous warnings in writing persistently or flagrantly
	neglecting to comply with any of his obligations under the Contract,
	Client may after giving the 14 days' notice to Service Provider terminate
	the Contract. Notwithstanding anything in contained in the Contract
	and / or applicable law, the Performance Guarantee shall be forfeited
	and Client shall also debar the Service Provider from participation in
	future Contracts.

	8. Resolution of Disputes	
8.1. Disputes	8.1.1. If any dispute arises between the parties (Service Provider and Client),	
Resolution	regarding the performance of the Services or anything contained in the	
Procedure	Contract, the matter shall be referred to the Director Engineering or any	
	other officer authorized by the competent authority at Client who will	
	examine the matter in detail and give a decision.	
	8.1.2. In case any party is not satisfied with the decision, the matter shall be	
	referred to arbitration in accordance with the Arbitration Act, 1940.	

9. Health, Safety, Utilities, First Aid Facilities

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9.1. Health, Safety, 9.1.1. The Service Provider shall comply with all statutory and regulatory **Environment** requirements related to Health, Safety, Environment and Security and **Security** (HSE&S) as well as Client's instructions, procedures or policies related thereto, at no additional cost to Client. The costs of supplying and/or (HSE&S) doing all such things required for the purpose as per industry practice shall be deemed to be included in the amounts payable under this Agreement to the Service Provider. 9.1.2. Client may periodically check the Service Provider's compliance with standard HSE&S practices and conduct safety inspections as and when it deems fit. The Service Provider shall ensure that Client's recommendations and industry standards in this regard are implemented without any delay. 9.1.3. The Service Provider shall provide Client information about its working practices, materials and equipment and shall operate in a manner which does not compromise Client's security or environment standards and the safety and health of its employees and other people. The Service Provider shall also provide Client with any information which it may have related to a potential or actual security threat to Client. 9.1.4. The Service Provider shall confirm in writing that its personnel are fully trained to execute the Services safely and shall ensure that they understand all risks and hazards associated with the Services. 9.1.5. The Service Provider shall pay special attention to the following environmental protection measures: a) Use of clean fuels to minimize air polluting emissions. b) Control of other air pollutants. Recovery and recycling of usable materials. c) d) Control of vehicle noise. Control of noise from power facilities. e) f) Limitation of Vibrations. Preservation of natural land to the extent possible. g) h) Preservation of archaeological Sites. Careful handling, storage and utilization of hazardous radioactive materials, toxic chemicals etc. 9.1.6. Client reserves the right to terminate this Contract without notice to the Service Provider in the event of violation of any of the above instructions by the Service Provider and related HSE&S requirements of Client communicated to the Service Provider from time to time. 9.2. Electric Power 9.2.1. Water and electric power for rendering the services under the Contract will be provided by Client. Expense regarding the required Supply, Water Supply, cables/wires, switches etc. for Service Provider's tools/ equipment Telephone etc. shall have to be borne by the Service Provider. The Service Provider shall make his own arrangement at his own expenses for the telephone, computer and fax etc. Cabinets for storage of Service Provider's tools/ equipment etc. shall be arranged by the Service Provider and placed at location allocated by Client. The Service Provider shall provide its resources with free first-aid **9.3. First** aid 9.3.1. **Facilities** facilities and treatment at the premises and shall, for this purpose, keep a properly equipped first aid kit at the premises.

10. Corrupt and Fraudulent Practices

10.1. Corrupt & Fraudulent Practices

- 10.1.1.The Client requires compliance with its policy regarding corrupt and fraudulent practices. In pursuit of this policy, the Client follows, inter alia, the instructions contained in **Rule 2(1)(f) of PPR 2004** which defines:
 - *i.* "corrupt and fraudulent practices" in respect of procurement process, shall be either one or any combination of the practices including, -
 - ii. "coercive practices" which means any impairing or harming or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;
 - iii. "collusive practices" which means any arrangement between two or more parties to the procurement process designed to stifle open competition for any wrongful gain, and to establish prices at artificial, non-competitive levels;
 - *iv.* "corrupt practices" which means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;
 - v. "fraudulent practices" which means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation; and
 - vi. "obstructive practices" which means harming or threatening to harm, directly or indirectly, persons to influence their participation in a procurement process, or affect the execution of a contract;"

10.2. Mechanism Blacklisting and crossdebarring

- 10.2.1. The client will terminate the contract if it determines that the Service Provider recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive and obstructive practices in competing for the contract in question;
- 10.2.2. The client will sanction a Service Provider, including declaring the Service Provider ineligible, either indefinitely or for a stated period, to be awarded a client's contract if at any time it determines that the service provider has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive and obstructive practices in competing for, or in executing Client's contract; and
- 10.2.3. Under **Rule 19 of PPR-2004**, "The Client can inter alia blacklist Service Provider found to be indulging in corrupt or fraudulent practices. Such barring action shall be duly publicized and communicated to the PPRA.

NATURE OF OFFENSE / FAULT	MEANS OF VERIFICATION		
Corruption	Actual instance verifiable as per law of land and applicable rules and regulations of SBP		
Deviation from commitment	If the bidder deviates from its prior commitment or declaration made regarding the bid or proposal submitted by the bidder.		
Fraud	Cross verification of documentary undertakings submitted by Contractor/Bidder/Consultant/Supplier		

	Collusion	Results of Bid/Proposal analysis resulting in substantive evidence of collusion	
	Performance	Documented evidence in form of performance	
	Deficiencies	deficiencies not suitably responded or defended	
		by Contractor/ Bidder/ Supplier/ Consultant	
	However, such barring action shall be undertaken only after Service Provider		
	who is to be barred and blacklisted shall be accorded adequate opportunity of		
	being heard. Decision of the Blacklisting Committee of Client will be final and		
	conclusive.		
10.3. Beneficial	10.3.1.Beneficial Ownership information		
Ownership	For Services/w	orks worth Rs.50M or above, the bidder shall provide	
information	Beneficial Ownership information on the prescribed Form. Failure to		
	provide the required information of the beneficial ownership by the		
	company or submission of false or partial information, the SBP BSC shall:		
	i. Blacklis	t the said company in accordance with rule 19(1)(a) of	
	Public P	Procurement Rules, 2004,	
	ii. Reject t	he bid of the said company.	

	11. Disclaimer / Additional Information	
11.1. Disclaimer /	The Client, at any stage, may require the Service Provider to provide	
Additional	information concerning their professional, technical, financial, legal,	
Information	managerial competence, clearance from AML/CFT or any other information	
	that is not specifically required under the Contract. The Services Provider	
	upon Clients' first written request without cavil or arguments shall	
	immediately provide the requisite information.	
	12. Onboarding and Off boarding	
12.1. Onboarding	In case of conclusion or termination of Contract due to any reason, the	
and Off	Service Provider is under obligation to handover all equipment/ assets	
boarding	oarding (owned by Client which has been handed over to the Service Provider under	
Onboarding the Contract) in safe, sound and working condition to new service provider.		
and Off The Service Provider shall prepare a complete checklist as instructed by the		
boarding	Client providing all details. A formal handing over and taking over shall be	
	made between the out-going service provider and in-coming service	
	provider with the witness of the Client.	
13. Non-Disclosure Agreement		
13.1. Non-	The service provider will sign the Non-Disclosure Agreement as per template	
Disclosure	provided with bidding documents.	
Agreement		

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract	
1.1.1(d)	The Client is SBP Banking Services Corporation, SBP BSC QUETTA	
1.1.1(k)	The Service Provider is [insert name]	
1.1.1(e)	The Title & Reference of the procurement is;	
	PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD	
	Reference No: ED/197854/Field Offices/Outsource Contracts 2025-26	
1.5	The addresses are:	
	Client:	
	SBP Banking Services Corporation (BSC), SBP BSC QUETTA	
	State Bank of Pakistan, SBP BSC (Bank) Shahrah-e-Gulistan Quetta	
1.6	The Authorized Representatives will be nominated in the Work order.	
3.12	5% of the Contract Price stated in Letter of Acceptance / Award in the form of Pay	
	Order/Demand Draft/Deposit at Call.	
6.5	Payment shall be made in Pak Rupees.	
8.1.2	Place of arbitration would be the place of contract signing.	



STANDARD FORMS

(Note: Standard Forms provided in this document for securities are to be issued by SBP BSC. In case the bidder chooses to issue a bond for accompanying his bid or performance of contract or receipt of advance, the relevant format shall be tailored accordingly without changing the spirit of the Forms of securities.)

SECTION VIII- Contract for PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD

This Contract at S	SBP Banking Services Corporation is made at the
day of the month of 202	SBP Banking Services Corporation is made at the
BETWEEN	
SBP Banking Services Corporation	established under SBP Banking Service
represented by the	(hereinafter referred as " Client") (which expression, lude its heirs, executers, assigns, and administrators as the case
may be j. of the instrait.	AND
M/s	a partnership, firm, company having its office located at
	, an adult, resident of
	as "Service Provider") (which expression, wherever the context
so required, shall include its heirs, executer	rs, assigns, and administrators as the case may be) of The Second
Part.	
WHEREAS Client is desirous of	from an independent Service
	an Invitation to Bid (ITB) No. ED/ $_$ / $_$ calling for bids in the
AND WHEREAS the Service Provider subn	nitted its bid in response to the Client's ITB and the bid of the
Service Provider has been accepted by the perform the services as per this contract.	Client, where after, Client has offered to the Service Provider to
AND WHEREAS the Service Provider havin	g represented to Client that they have the required professional
skills, and personnel and technical resourconditions set forth in this contract at an a	arces, have agreed to provide the Services on the terms and greed contract price.
NOW THEREFORE the parties hereto agree	e as follows:

The following documents attached hereto shall be deemed to form an integral part of this contract:

- General Conditions of Contract;
- Special Conditions of Contract;
- Instructions to bidders and bid data sheet
- Bidding Documents-Section V
- Bidding Documents-Section VI
- Beneficial Ownership (if applicable)
- Letter of Acceptance
- Performance Guarantee
- Addendum / corrigendum (If any)
- Integrity Pact (If applicable)
- Non-Disclosure Agreement (If applicable)

The mutual rights and obligations of Client and the Service Provider shall be as set forth in the Conditions of Contract and Invitation to Bid (ITB), in particular:

- a) The Service Provider shall carry out the Services only through its regular / contracted employees, 'in accordance with the provisions of the Conditions of Contract and ITB; and
- b) Client shall make payments to the Service Provider in accordance with the provisions of the same after deduction of all the applicable taxes required under the existing laws at the time of payment and recover damages, if any, during provision of the services.

IN WITNESS WHEREOF, the Parties hereto have caused this contract to be signed in their respective names as of the day and year first above written.

For and on behalf of SBP Banking Services Corporation	
[Authorized Representative] (Name, Designation and signatur	 'e)
Witness-1:	
Signed by:	
CNIC #:	
Witness-2:	
Signed by:	
CNIC #:	
For and on behalf of	
[Authorized Representative] (Name, Designation, Signature, C	—— NIC Number)
Witnesses-1:	
Signed by:	
CNIC #:	
Witness-2:	
Signed by:	
CNIC #:	



(INTEGRITY PACT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS. 10.00 MILLION OR MORE

procurement of any contract, right, interes	r] hereby declares that it has not obtained or induced thet, privilege or other obligation or benefit from Government of abdivision or agency thereof or any other entity owned or
fully declared the brokerage, commission, give and shall not give or agree to give to a through any natural or juridical person, director, promoter, shareholder, sponsor or kickback, whether described as consultations.	going, [name of Supplier] represents and warrants that it hat fees etc. paid or payable to anyone and not given or agreed to anyone within or outside Pakistan either directly or indirectly including its affiliate, agent, associate, broker, consultant or subsidiary, any commission, gratification, bribe, finder's feation fee or otherwise, with the object of obtaining or inducing est, privilege or other obligation or benefit in whatsoever for ressly declared pursuant hereto.
arrangements with all persons in respect o	made and will make full disclosure of all agreements an of or related to the transaction with GOP and has not taken an event the above declaration, representation or warranty.
making full disclosure, misrepresenting fadeclaration, representation and warranty. obligation or benefit obtained or procured	ility and strict liability for making any false declaration, no acts or taking any action likely to defeat the purpose of this It agrees that any contract, right, interest, privilege or other as aforesaid shall, without prejudice to any other rights an contract or other instrument, be voidable at the option of GOI
indemnify GOP for any loss or damage inc further pay compensation to GOP in an a gratification, bribe, finder's fee or kickback	exercised by GOP in this regard, [name of Supplier] agrees to curred by it on account of its corrupt business practices an amount equivalent to ten time the sum of any commission k given by [name of Supplier] as aforesaid for the purpose of any contract, right, interest, privilege or other obligation of
Name of Buyer:	Name of Seller/Supplier:
Signature:	Signature:
[Seal]	[Seal]



FORM OF PERFORMANCE GUARANTEE

(Bank Guarantee)

	Guarantee No
	Executed on
(Letter by the Guarantor to SBP Banki	ng Services Corporation)
Name of Guarantor (Scheduled Bank in Pakistan) with	
address:	
Name of Principal (Service Provider) with	
address:	_
Penal Sum of Guarantee (express in words and	
figures) Dated	_
Letter of Acceptance No Dated	
KNOW ALL MEN BY THESE PRESENTS, that in pursuance of said Letter of Acceptance (hereinafter called the Documents we, the Guarantor above named, are held and firmly boun (hereinafter referred as "SBP BSC") in the penal sum of the sum well and truly to be made to SBP BSC, we bind ourse	and at the request of the said Service Provider dunto the SBP Banking Services Corporation amount stated above, for the payment of which
successors, jointly and severally, firmly by these presents. THE CONDITION OF THIS OBLIGATION IS SUCH, that where above said Letter of Acceptance for (Name of Project).	
NOW THEREFORE, if the Service Provider shall well and covenants, terms and conditions of the said Documents du and any extensions thereof that may be granted by SBP BSC, notice is, hereby, waived and shall also well and truly perferms and conditions of the Contract and of any and all netweather be made, notice of which modifications to the obligation to be void; otherwise to remain in full force and Contract are fulfilled.	ring the original terms of the said Documents with or without notice to the Guarantor, which orm and fulfill all the undertakings, covenants nodifications of the said Documents that may a Guarantor being hereby waived, then, this
Our total liability under this Guarantee is limited to the sum attaching to us under this Guarantee that the claim for pay the validity period of this Guarantee, failing which we shall Guarantee.	ment in writing shall be received by us within
We, (the Guarantor), was Contract, do hereby irrevocably and independently guarant SBP BSC's first written demand without cavil or arguments show grounds or reasons for such demand any sum or sur SBP BSC's written declaration that the Principal has refused Contract, for which payment will be effected by the Guaraccount Number.	and without requiring SBP BSC to prove or to ms up to the amount stated above, against the d or failed to perform the obligations under the
PROVIDED ALSO THAT SBP BSC shall be the sole and final ju has duly performed his obligations under the Contract or ha Guarantor shall pay without objection any sum or sums up demand from SBP BSC forthwith and without any reference	s defaulted in fulfilling said obligations and the to the amount stated above upon first written
IN WITNESS WHEREOF, the above bounded Guarantor has date indicated above, the name and corporate seal of the Guaduly signed by its undersigned representative, pursuant to	arantor being hereto affixed and these presents

Confidentiality and Non-Disclosure Agreement

Effective Date:
Non-Disclosure Agreement
THIS AGREEMENT made onbetween SBP Banking Services Corporation , having
its registered office hereinafter refered to as the DISCLOSING PARTY
-and-
The Director Engineering a company having its registered office at
hereinafter refered to as the RECEIVING PARTY the (hereinafter together referred to as "the parties")
WHEREAS, the parties believe that they would mutually benefit by sharing certain
Confidential/Proprietary Information (as defined herein) and believe it is in the interest of both the
parties to ensure that all such confidential/proprietary information of the DISCLOSING PARTY will be
safeguarded and carefully protected by the RECEIVING PARTY .
NOW THEREFORE, for consideration the adequacy of which is hereby acknowledged and intending to be
legally bound, the parties hereby agree as follows:

1. Purpose of this Non-Disclosure Agreement

This Non-Disclosure Agreement serves to protect all confidential information and intellectual property to which Receiving Party shall have access to and/or developed for SBP BSC.

Confidentiality and Acknowledgement

"Confidential Information" means any information directly or indirectly concerning, or related to the:

- Information about the activities of the Disclosing Party.
- Information including but not limited to:
 - ♦ Policies
 - Procedures
 - ♦ Business Rules and Plans
 - ♦ Validation Checks, all project related information
 - ♦ Process followed etc.
- Any other information that recipient obtained from Disclosing Party deliberately or otherwise during the course of this exercise.

Whereas parties have agreed that the Disclosing Party has disclosed or may dislcose certain confidential and proprietary information (including, without limitation, internal policies & procedures, computer programs, technical drawings, algorithm, know-how, formulas, processes, ideas, whether patent or not and other technical, business, financial, customer and product development plans, forecast, strategies and information which to the extent previously, presently or subsequently disclosed to the Receiving party is hereinafter referred to as the **Confidential/Proprietary Information** of the Disclosing Party) to the Receiving Party as per agreed scope of services. Confidential Information also includes proprietary or confidential information of any third party that may disclose such information to either party in the course of the other party's business.

The Receiving Party agrees to treat above types of information as secret and shall not at any time for any reason is permitted to disclosed to any person or otherwise use any unpublished information relating to the Disclosing Party.

Further, the Receiving party agrees:

(i) To hold the DISCLOSING PARTY'S PROPRIETARY INFORMATION in confidence and take reasonable precautions to protect such PROPRIETARY INFORMATION (including, without limitation, all precautions the RECEIVING PARTY employs with respect to its confidential materials).

For Bank (Sign and Stamp)

For Bidder Page **68** of **67** (Sign and Stamp)

- (ii) Not to divulge any such PROPRIETARY INFORMATION or any information derived therefrom to any third person.
- (iii) Not to make any use whatsoever at any time of such PROPRIETARY INFORMATION except to evaluate internally its relationship with the DISCLOSING PARTY
- (iv) Not to copy or reverse-engineer any such PROPRIETARY INFORMATION,
- (v) To provide Disclosing Party, upon request, a list of all such persons who have been given access to Confidential Information.

2. Term of agreement

This agreement shall commence as of the effective date of agreement and shall remain in full force and effect for 10 years from the effective date.

3. Remedies

The RECEIVING PARTY acknowledges that breach of this Agreement, Disclosing Party, in addition to terminating the contract _____ (add title of contract) and taking other actions available to it, may obtain preliminary and permanent court injunctions to stop the breach, and may also sue to recover from the Recipient an amount equal to the damages that may be caused by the breach together with all costs and expenses, including attorney's fees incurred by SBP BSC in taking.

4. Applicable laws

This agreement shall be governed by and constructed in accordance with the laws of Pakistan.

This Agreement constitutes the sole understanding of the parties about this subject matter and may not be amended or modified except in writing signed by each of the parties to the Agreement.

SBP Banking Services Corporation,	Agreed to and Accepted by
(Disclosing Party)	(Receiving Party)
Signature of nominated officer and Date	Signature of authorized representative and
	Date
Name	
	Name
WITNESS:	WITNESS:
	WITNESS.
awa w	
CNIC No.	CNIC No.
	6116 116



	Discharge Certificate
Date:	
ITB No:	ED/197854/Field Offices/Outsource Contracts 2025-26
Title:	PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD
Dear Sir,	
•	, hereby certify that the total of the Final Statement / Bill d final settlement of all monies due to the us arising out of or in respect of the Contract.
	Final Statement/Bill, I/We, M/sliving Statement/Bill, I/We, M/s Final Statement/Bill, I
Seal & Signature Provider:	of Service
Date:	



SBP BANKING SERVICES CORPORATION SBP BSC QUETTA

PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) QUETTA, HYDERABAD & NORTH NAZIMABAD

BIDDING AND CONTRACT DOCUMENTS

VOLUME-II

FINANCIAL BID

Section V- Form PROCUREMENT OF JANITORIAL, GARDENING AND MAINTENANCE SERVICES AT SBP BSC (BANK) HYDERABAD, QUETTA CLUSTER **for Financial Bid**

Form-I Financial Bid Submission Form (Financial Bid Submission Form)

(ON SERVICE PROVIDER'S LETTERHEAD)
Date:
То:
SBP Banking Services Corporation, SBP BSC QUETTA
Dear Sir:
Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer requisite services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Bid and Schedule of Prices attached herewith and made part of this Bid.
We undertake, in case our Bid is accepted, to deliver the services in accordance with the Tender Documents and other terms and conditions of the contract.
If our Bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to 5% of the contract amount for the due performance of the Contract, in the form prescribed by the Bank.
We agree to abide by this Bid for a period of 180 (One Hundred Eighty Days) from the date fixed for Bid opening under IB.20 of the Instructions to Bidders, and it shall remain binding upon us and maybe accepted at any time before the expiration of that period.
If our Bid is accepted then until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding contract between us.
We understand that you are not bound to accept the Most Advantageous or any bid you may receive.
Dated this day of 202
[Seal & signature] [in the capacity of]
Duly authorized to sign Bid for and on behalf of

Form II - Price Schedule The Financial Bid

The bidders must quote the rates for various services mentioned in tender documents, nature of services/service execution area, scope of services and other requirement mentioned in the tender documents Vol-I;

Sr. No.	Description	Fee per Month inclusive of all taxes (Rs.)	Annual Amount (Rs.)	
110.		Y	Z=Yx12	
A. SEF	RVICES FEE FOR SBP BSC HYDERAE	BAD		
1	Janitorial Supervisory Services			
2	Technical Supervisory Services			
3	Janitorial Services			
4	Janitorial Services for DR Centre			
5	Gardening Services			
6	Plumbing & pumping Services			
7	Carpentry Services			
8	Painting Services			
9	Electrical Services			
Total Fee for One Year (A)= (Rs) =				
B. SEF	RVICES FEE SBP BSC QUETTA			
1	Janitorial Supervisory Services			
2	Janitorial Services			
3	Gardening Services			
4	Plumbing/ pumping operation Services			
Total Fee for One Year (B) = (Rs) =				
C. SERVICES FEE SBP BSC North Nazimabad				
1	Janitorial Supervisory Services			

2	Technical Supervisory Services		
3	Janitorial Services		
4	Gardening Services		
5	Carpentry Services		
6	Painting Services		
7	Electrical Services		
8	Plumbing & Pumping Services		
	Grand Total (D) =(A+B+C)= (Rs) =		

Rupees (in words):	
	only

Note:

- 1. All duties, taxes, liabilities including overheads, transportation charges etc. and other levies payable by the Bidder under the Contract, or for any other cause shall be included in the total Bid price submitted by the Bidder.
- **2.** Bid shall be compliant with all the prevailing & applicable laws of Pakistan and any of the Provinces of Pakistan necessary for execution of these services.
- **3.** Since participating bidders are required to ensure compliance with relevant laws, therefore, SBP BSC may ask any or all of the bidders whose financial bid will be opened for detailed breakup of financial bid in order to ascertain the economic viability.
- **4.** While assessing the economic viability, if SBP BSC found that cost quoted by the any technically qualified bidder is not workable to comply the provisions of contract, SBP BSC reserves the right to reject such bid(s).